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Agenda for Leisure Strategy Delivery Forum Wednesday, 11th June, 2025, 6.00 pm

Members of Leisure Strategy Delivery Forum

Councillors: P Arnott, K Bloxham, M Goodman, S Hawkins (Chair), P Hayward, N Hookway, F King, J Loudoun, S Smith, A Toye

Venue: Online via Zoom app

Contact: Sarah James;

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(or group number 01395 517546)

Tuesday 3 June 2025; reissued 4 June 2025, 5 June 2025, 9 June 2025



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- 1 Apologies
- 2 Minutes of the previous meeting held on 8 April 2025 (Pages 3 6)
- 3 Declarations of interest

Guidance is available online to Councillors and co-opted members on making declarations of interest

4 Public Speaking

Information on public speaking is available online

- 5 Matters of urgency
- 6 Confidential/exempt item(s)

To agree any items to be dealt with after the public (including the Press) have been excluded. There are no items which officers recommend should be dealt with in this way.

- 7 LED Facilities and Activities report May 2025 (Pages 7 9)
- 8 LED KPI Dashboard May 2025 (Pages 10 19)
 - Dashboard Contract-wide Year on Year Attendances Report
 - Dashboard Contract-wide Monthly Performance Report
 - Dashboard Individual Sites Monthly Performance Reports (x8)
- 9 Property & FM Team update report (Pages 20 32)
- 10 Verbal update Honiton Car Park
- 11 Update on Building Conditions Survey of EDDC Built Leisure Facilities (Pages 33 38)

12 Cranbrook Leisure Centre update (Pages 39 - 42)

Members of the public exercising their right to speak during Public Speaking will be recorded.

Decision making and equalities

For a copy of this agenda in large print, please contact the Democratic Services Team on 01395 517546

EAST DEVON DISTRICT COUNCIL

Minutes of the meeting of Leisure Strategy Delivery Forum held at Online via Zoom app on 8 April 2025

Attendance list at end of document

The meeting started at 10.01 am and ended at 12.02 pm

Minutes of the previous meeting held on 14 January 2025

The minutes of the previous meeting held on 14 January 2025 were noted as a true and accurate record.

29 **Declarations of interest**

There were no declarations of interest.

30 Public Speaking

No members of the public had registered to speak at the meeting.

31 Matters of urgency

There were no matters of urgency.

32 Confidential/exempt item(s)

There was one confidential/exempt item (minute 38 refers).

Response to question re: Honiton Car Park arrangements

The Senior Leisure Officer presented this report which outlined progress being made on car parking arrangements at Honiton Leisure Centre, following concerns raised by LED staff concerning inconsiderate and dangerous parking.

Discussion and clarification included the following points:

- Access in and out of the car park is also part of the challenge for the site.
- Possible wider solutions to the parking issues could include a park and ride facility, or exploring a longer solution involving placemaking.

The Forum noted the progress being made on the car parking arrangements and that a more detailed report would come to the next Forum meeting.

34 LED Facilities and Activities report March 2025

The LED Chief Operating Officer presented this report which provided an update on the activities of LED including key achievements, performance highlights, recommendations and future focus, and a summary of the Community Team's work.

Discussion and clarification included the following points:

- Members congratulated LED on their 'Active Standard' accreditation, which is indicative
 of their good work and also reflects the high standards of EDDC's property team who
 work closely with LED on health and safety and compliance.
- Members thanked the LED team for delivery of the gymnastics project to Special Educational Needs and Disabilities children at Littleham Primary School.
- Pickleball is proving popular as a more accessible activity than tennis, reducing technical differences and making it a more enjoyable social activity.
- The figures set out in the Facilities and Activities report represent a snapshot of LED as a
 wider organisation whereas the KPI Dashboard is specific to facilities in East Devon.
 Consequently, there can be some apparent discrepancy in the data but the reports give
 an indication of LED's direction of travel and allow comparison relative to previous years.
- LED have undertaken an extensive competitor analysis exercise as part of a recent price review, and yield has increased significantly as a result.
- Meaningful benchmarking can be challenging due to the difficulty of finding another area
 of the country with a similar demographic and facility mix. However, the Devon Leisure
 Operators Group carry out an anonymised review of pricing and other metrics annually,
 and the LED Chief Operating Officer will explore whether the data from this can be
 shared with the Forum.
- Self-access systems with remote keypads and cameras have led to improved community access at dual use sites, with competitive prices which do not have to increase in line with staff salaries.
- It is unacceptable that there is no EDDC branding on the LED website given that LED operates at a subsidy from EDDC, and EDDC maintains the buildings. The LED CEO commented that he had not been aware that this had been a frustration, and he would be happy to explore with councillors or officers what they would like to see. Members asked for a report to the next meeting outlining how this has been progressed.

35 **LED KPI Dashboard February 2025**

The Forum received and noted key details of the performance of LED Community Leisure for February 2025.

Discussion included the following points:

- A challenging NPS score reflects known issues around capacity with classes and with Exmouth gym at peak times, car parking arrangements at Honiton Leisure Centre, and a leaking roof at Exmouth Tennis Centre which is now resolved.
- The average NPS score is an industry benchmark comprising an average of the scores of all operators in the country who engage with the system.
- Concern was expressed that the Forum is not receiving the data it needs to enable full
 and meaningful scrutiny to take place in relation to the Council's contract with LED. The
 LED Chief Operating Officer invited officers or the Chair to suggest to LED what data the
 Forum would want to see.

36 Update on Leisure Strategy Delivery Plan and Playing Pitch Audit

The Senior Leisure Officer presented this report which provided an update on the Playing Pitch Audit (PPA) currently taking place, and the Leisure Strategy Delivery Plan.

The Forum noted the progress that has been made and the Chair provided suggestions for some updates within the Leisure Strategy Delivery Plan.

37 Update on Cranbrook Leisure Centre Project

The Senior Leisure Officer presented this report which provided an update on the Cranbrook Leisure Centre project.

The Senior Leisure officer outlined the likely timescales for project programme, and members commented on the lengthy milestones and the importance of communications with the public throughout the lifespan of the project.

The Forum noted the progress being made by the Cranbrook Leisure Centre Project Team.

The meeting went into private session.

38 Update on Leisure Review

The Assistant Director – Place, Assets & Commercialisation presented this Leisure Review report.

Following discussion at length, the Forum agreed the following recommendations to Cabinet.

RECOMMENDED to Cabinet:

- 1. To note the content of the report;
- 2. To endorse the options to be considered in more detail as set out in the report.

Attendance List

Councillors present:

P Arnott

K Bloxham

M Goodman

S Hawkins (Chair)

P Hayward

N Hookway

J Loudoun

S Smith

A Toye

Councillors also present (for some or all the meeting)

I Barlow

P Fernley

S Jackson

G Juna

Officers in attendance:

Mike O'Mahony, Senior Leisure Officer

Tim Child, Assistant Director Place, Assets & Commercialisation

Simon Davev. Director of Finance

Sarah James, Democratic Services Officer

Debbie Meakin, Democratic Services Officer

Andrew Wood, Director of Place

Rebecca Heal, Solicitor

Thea Billeter, Cranbrook New Community Manager

LED Community Leisure representatives in attendance:

Olly Swayne, LED CEO Richard Purchase, Chair of LED Board Matt Wright, LED Chief Operating Officer

Chair:	Date:	



LED Facilities and Activities Report May 2025

We have had a slightly more challenging couple of months, a lot of which can be attributed to the unseasonably good weather, which has impacted both membership and visitor numbers, particularly at our swimming pools. You will see, however, from our new Performance Dashboards that we have had a significant year-on-year increase of 16,205 additional visits across the EDDC leisure portfolio, with 162 additional members in comparison to May last year.

We are currently running a month-long new member acquisition marketing campaign to attract new members to the facilities. This is yielding some very positive results so far.

On the plus side, our NPS score for the period is at 54, against a sector benchmark of 43, which once again highlights the quality of experience being provided to the residents of East Devon at LED-managed facilities.

Performance & Project Highlights:

Coburg Field Tennis Courts – We are delighted to announce that the courts in Sidmouth have now been
resurfaced thanks to support from the LTA and EDDC. The installation of new automated gate access is
due to take place imminently, safeguarding the future of a fantastic community asset.





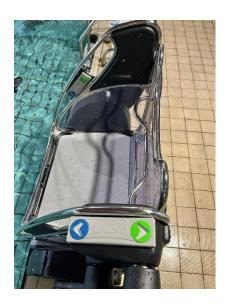
• Exmouth Leisure Centre New Pool Hoist – The new state-of-the-art accessible Pool Pod hoist has been installed at Exmouth Leisure Centre, replacing the outdated and end-of-life previous version. This hoist provides safe and dignified access to the pool for user groups who may typically struggle to access leisure facilities, and the feedback so far has been incredibly positive. We have to thank EDDC,





Exmouth Town Council, Sport England, and Swim England for supporting us in delivering such a valuable project for the community of Exmouth.





Risks and Challenges:

- PureGym Exmouth We were alerted to the impending arrival of PureGym in Exmouth a number of weeks ago. There was always a level of inevitability that a national budget operator may enter the market in Exmouth at some point however, PureGym are arguably the most damaging. The facility will be in Liverton Business Park and will offer 24/7 access, with free parking and will typically launch with a membership price of just £16.99 per month. We have been working hard developing a strategy for how best to mitigate the impact; however, it is safe to say that there will be a dramatic reduction in our membership base at our most profitable centre.
- OJ Fitness Honiton In a similar vein, OJ Fitness who operate commercial gym facilities across the district, have announced they will be doubling the size of their Honiton site by acquiring the lease on the adjoined unit. Once again, this will have an impact on the membership numbers and profitability of Honiton Leisure Centre.
- Honiton Leisure Centre Carparking The concerns regarding the carparking are ongoing; however, we are hopeful we may be nearing a solution with EDDC officers to allow us to start mitigating this issue.

Active Communities:

- The Active Communities Team, in partnership with Public Health Devon, are conducting Wellbeing Consultations for manual workers who are not typically utilising free health checks at doctors' surgeries. This pilot aims to improve uptake by delivering checks in workplaces. Four sessions have been completed with EDDC Streetscene teams in Exmouth and Sidmouth depots, and another session is planned at Axminster Tools in June.
- The team, in collaboration with The Hangar Health & Fitness in Axminster, and Parkinson's UK, offered activity sessions for people with Parkinson's, along with their carers. The event had 35 attendees participating in curling, boccia, skittles, seated exercises, strength and balance sessions, and socialising over a cup of tea. They now have a regular monthly session, run by 2 volunteers, with LED providing an exercise class.





- The Wellbeing Walk programme continues, including evening summer walks from May to September. Support was provided for Honiton Memory Café's site visit at Pecorama for route planning and risk assessments.
- The team are continuing to support a number of schools in East Devon, including Exeter Road Primary, Littleham Primary, Cranbrook Education Campus, Exmouth Community College, Honiton Community College, and the King's School. Sessions for Seaton Primary included visits to Seaton Fitness Centre.

The team have also been collaborating with the HeadsUp mental health charity to support pupil premium children struggling with anxiety, demonstrating how physical activity benefits mental health. Future sessions are planned with four additional schools, pending funding.

- Gymnastics volunteers are undergoing a Level 1 coaching qualification, which will help expand community gymnastics opportunities.
- The team are also working with Flamingo Pool to support new projects and their health referral scheme.
- Our team continues to engage in local meetings such as Sid Valley Help, WEB VCSE, and FaME Devon Stakeholders Meeting.
- The communities and site teams are collaborating with NHS MSK Physios to reduce waiting times by using LED facilities for group physio sessions, aiming to meet new NHS England deadlines by September 2025.

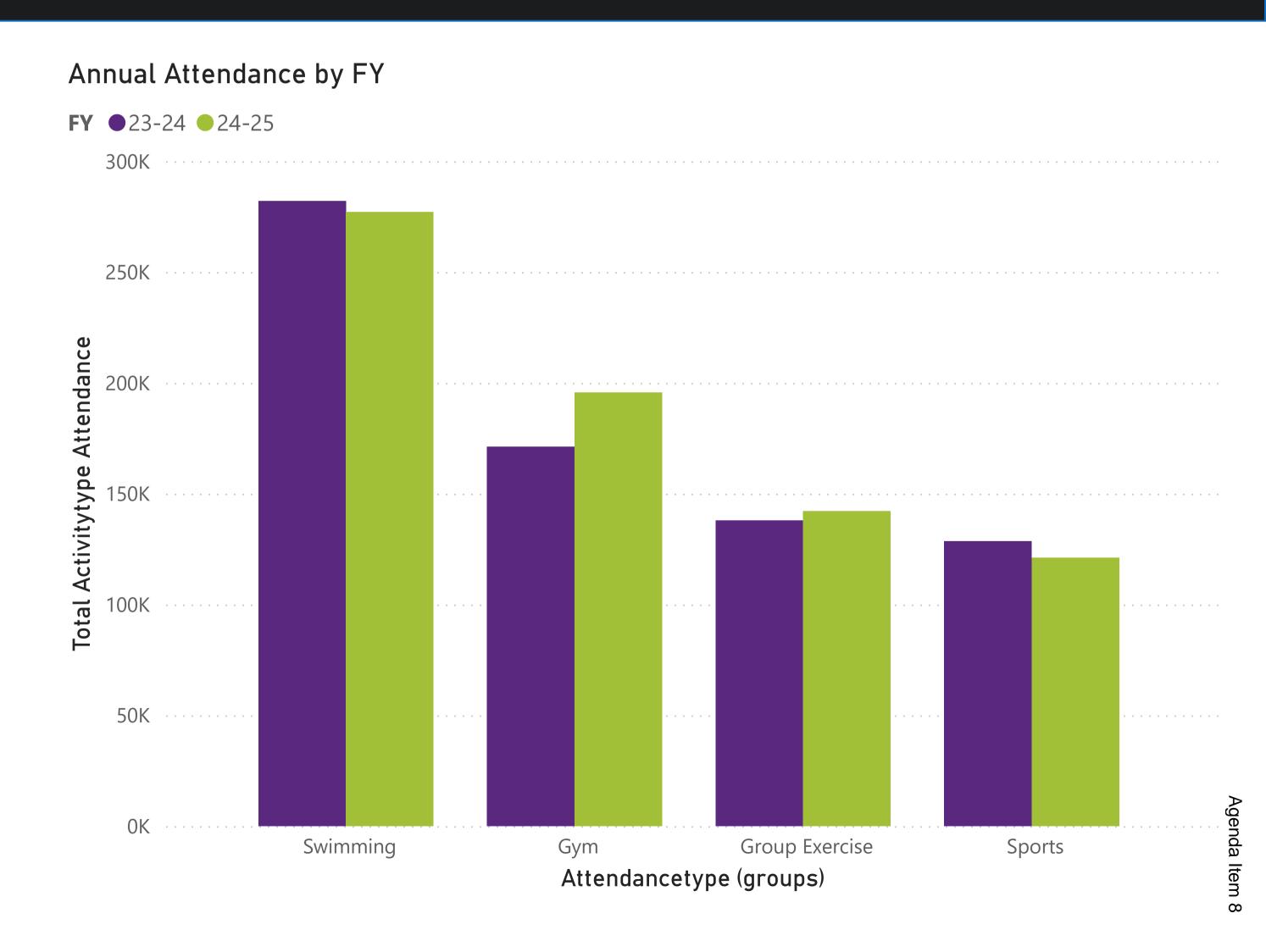




Performance Dashboard - EDDC

	FY	Group Ex	Gym	Sports	Swimming
,	23-24	137,961	171,144	128,479	282,082
page .	24-25	142,062	195,713	121,095	277,001
10	Total	280,023	366,857	249,574	559,083

Total	1,455,537.00			
24-25				
23-24				
FY	Total			



Performance Dashboard - EDDC

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Date

May 2025

Broadclyst Leisure Centre

Colyton Leisure Centre

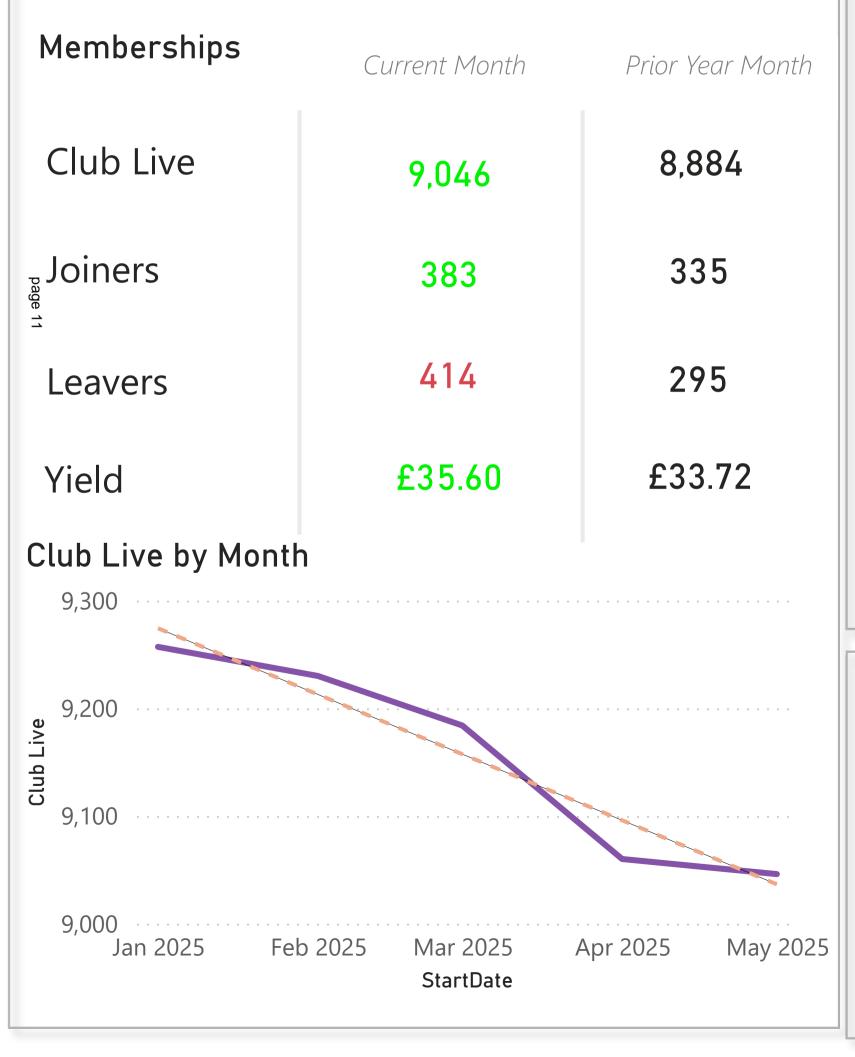
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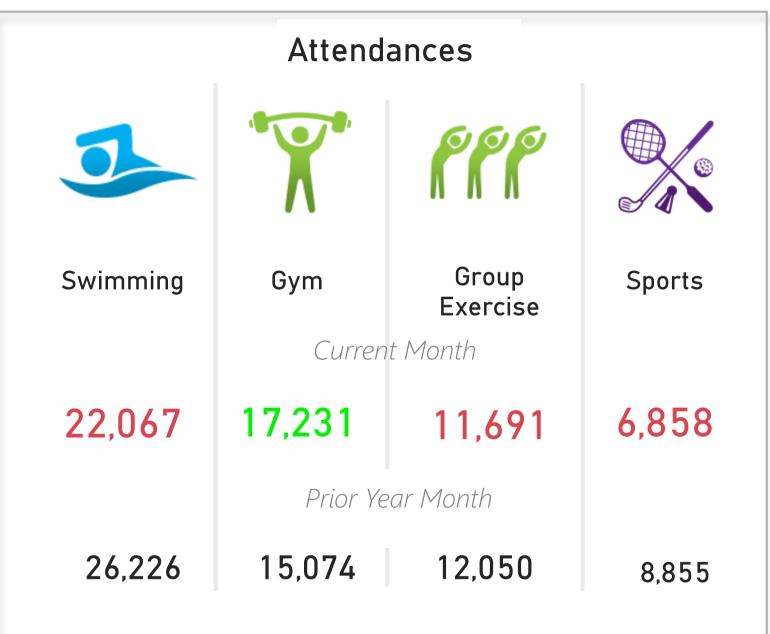
Exmouth Tennis Centre

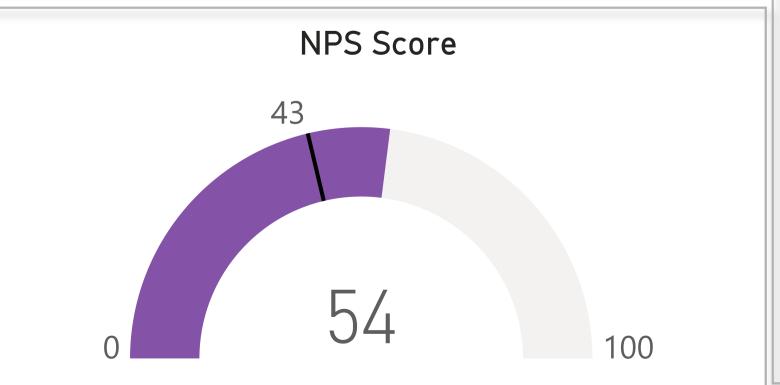
Honiton Leisure Centre

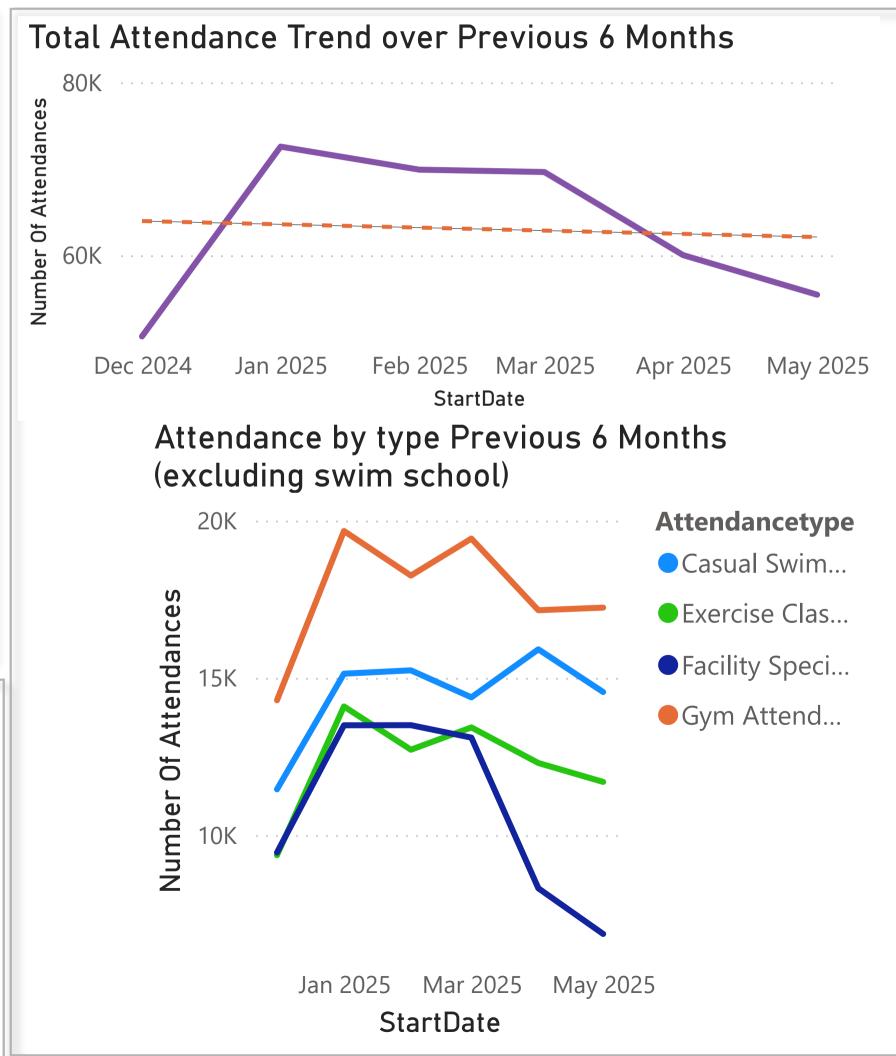
Ottery Leisure Centre

Sidmouth Leisure Centre









Performance Dashboard - EDDC

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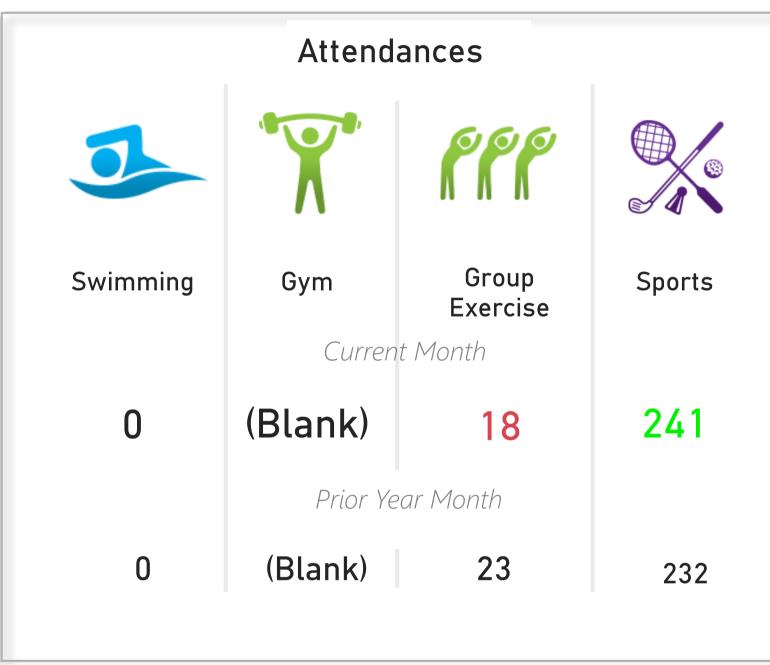
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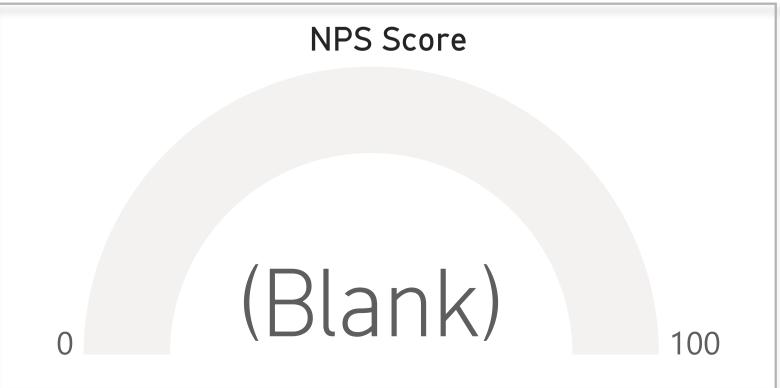
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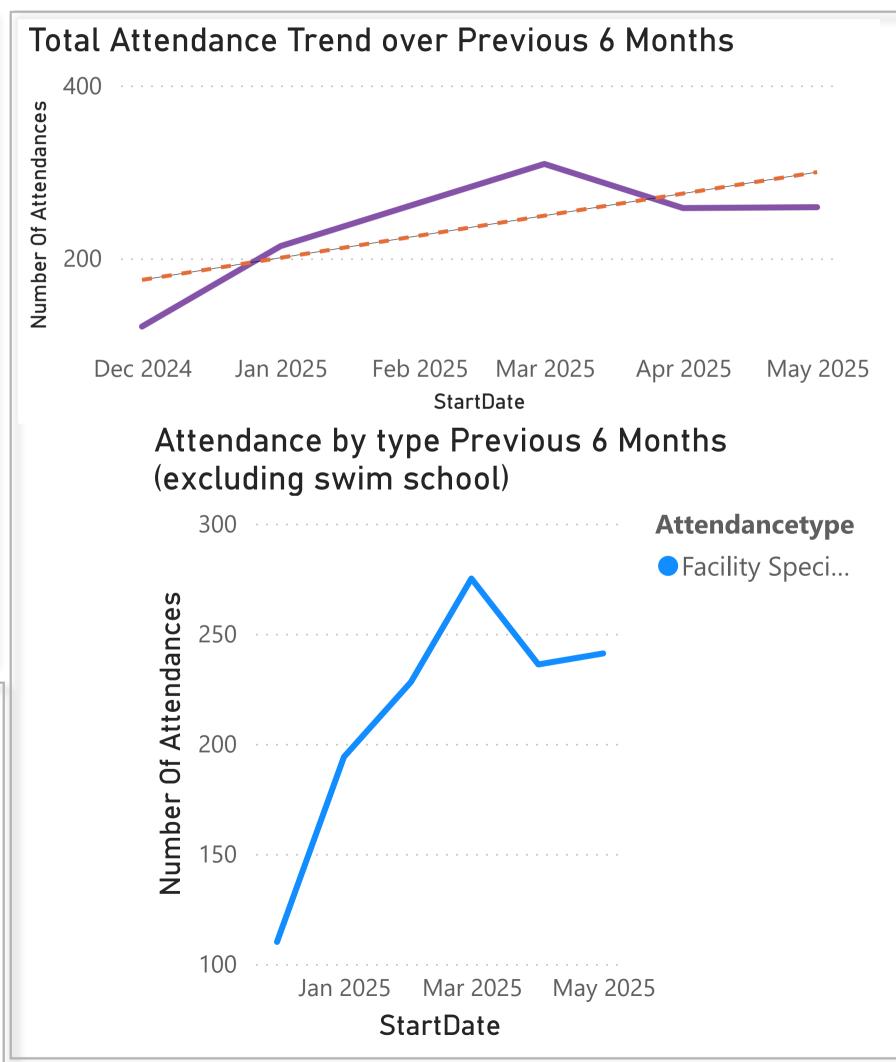
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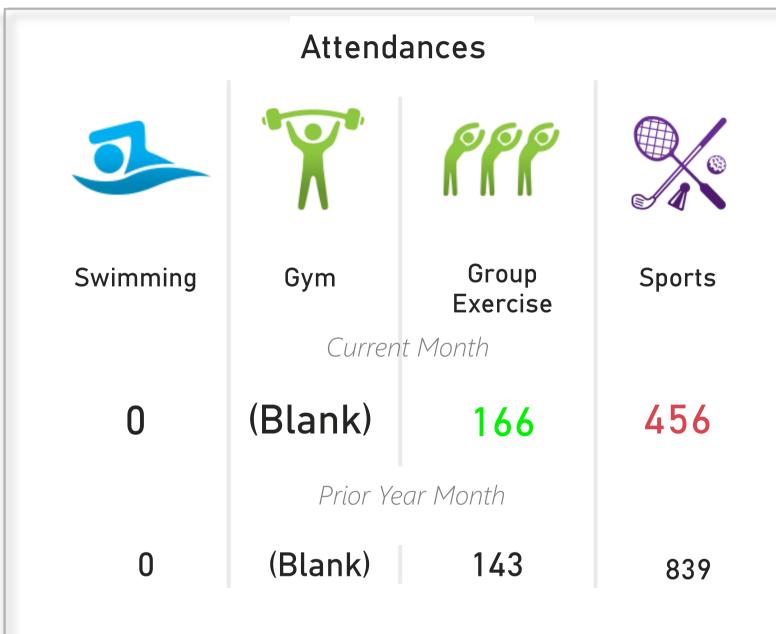
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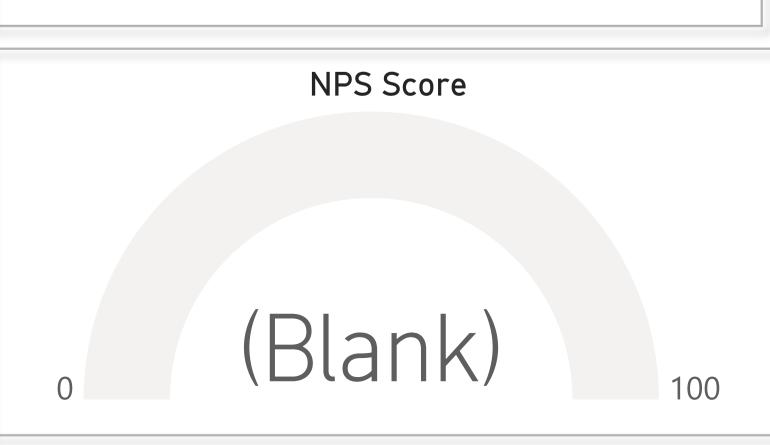
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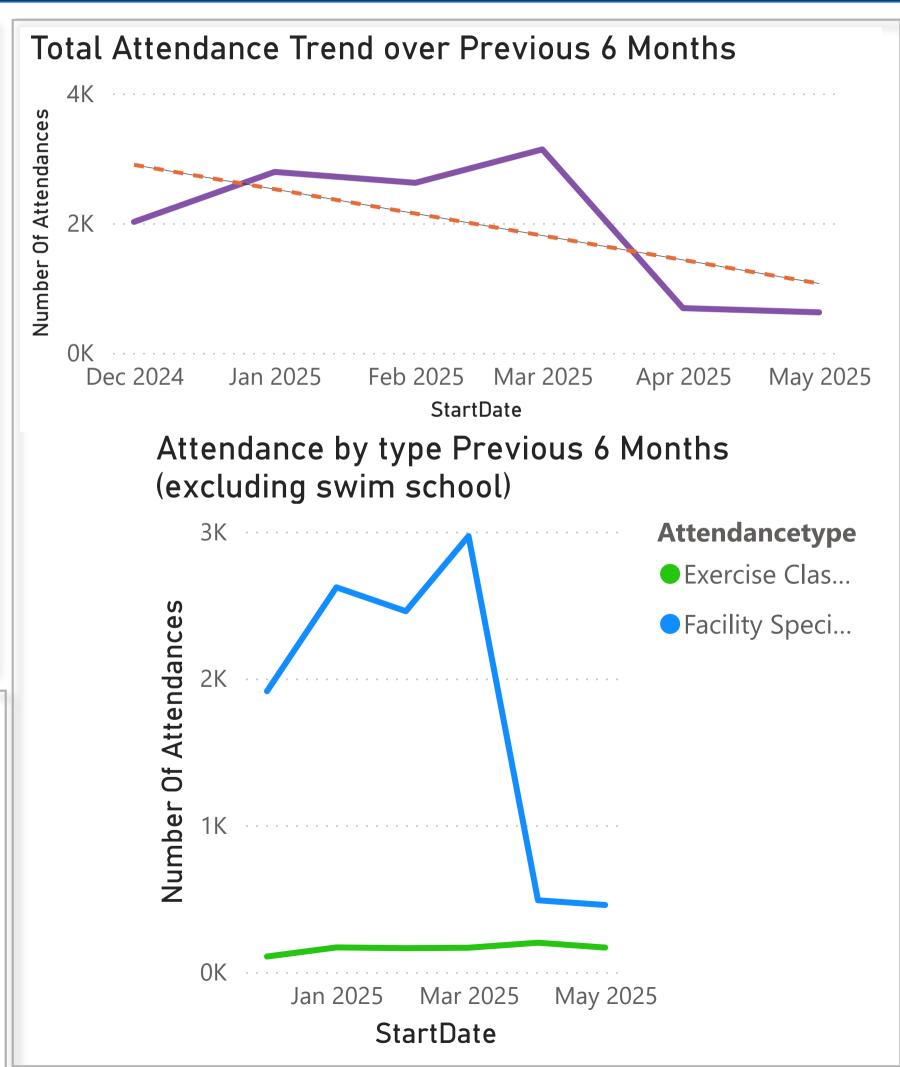
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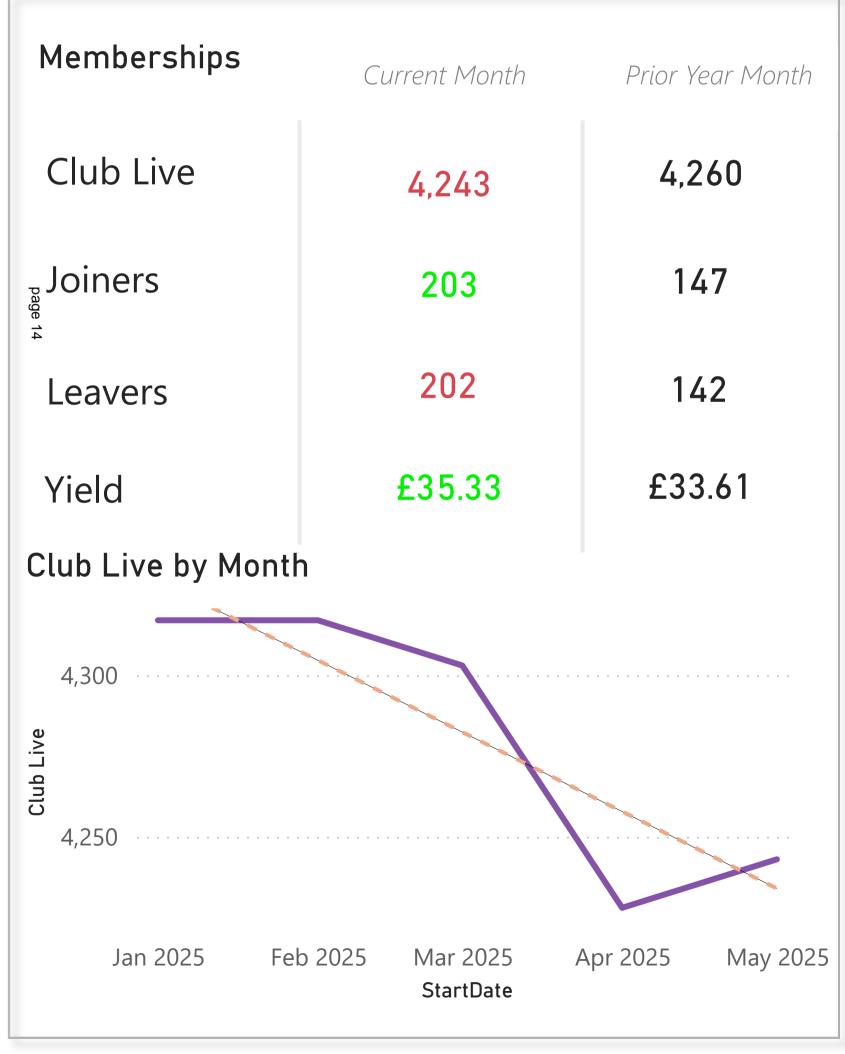
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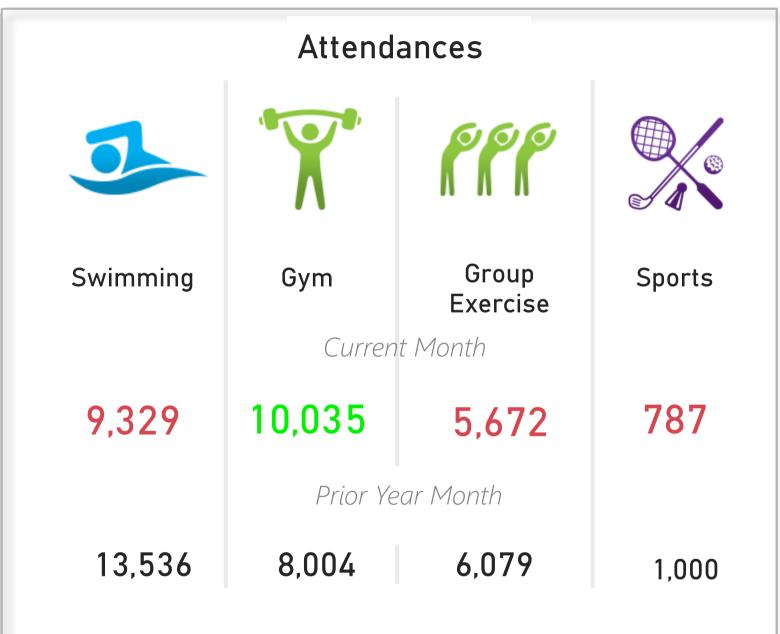
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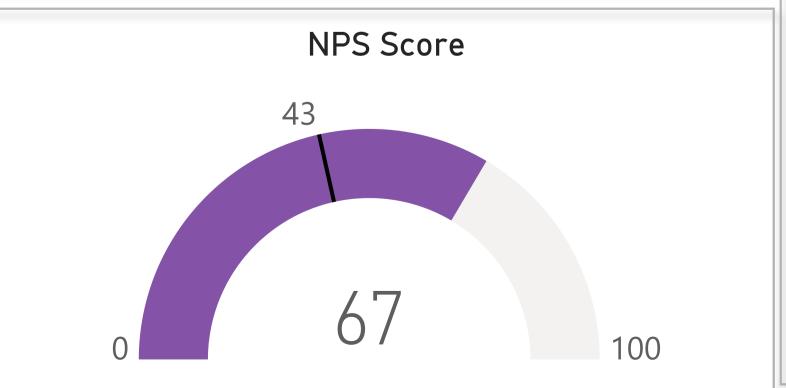
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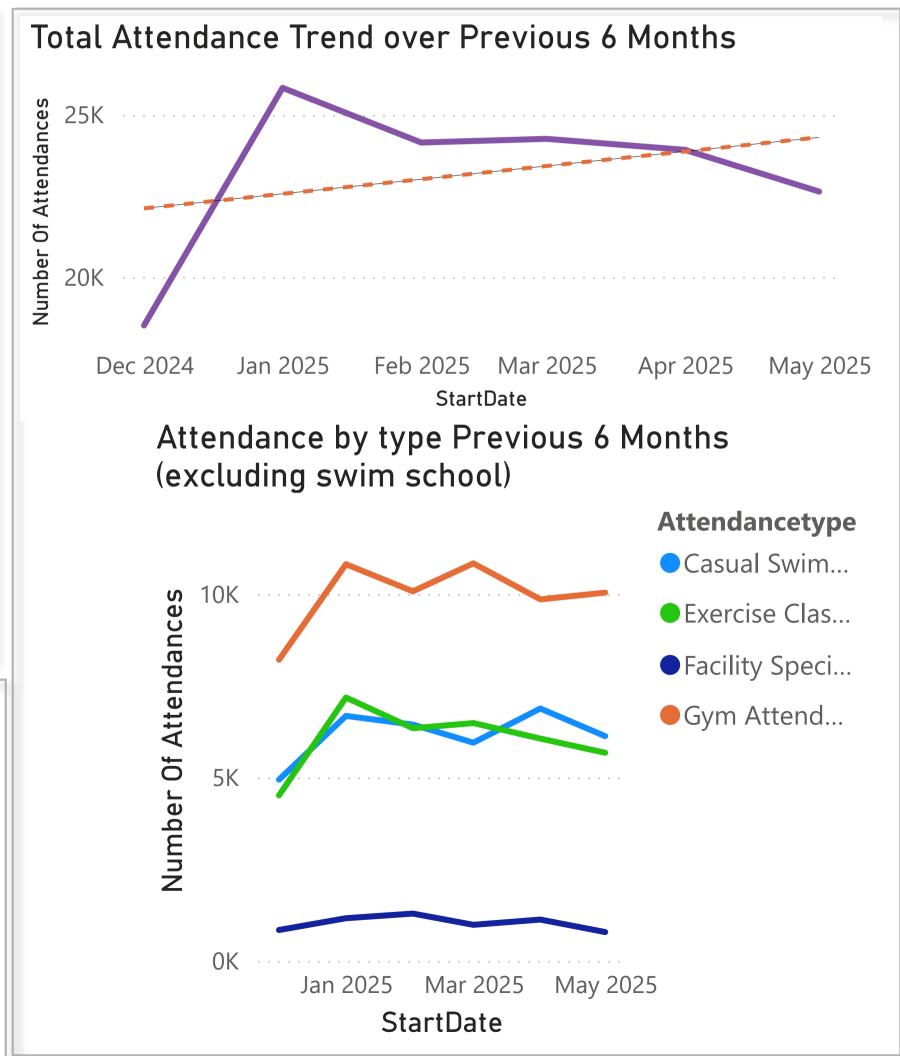
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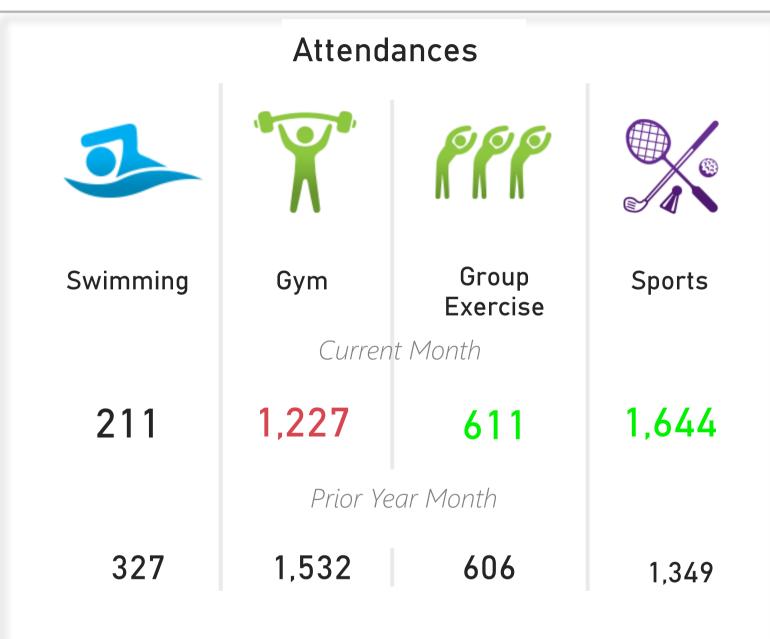
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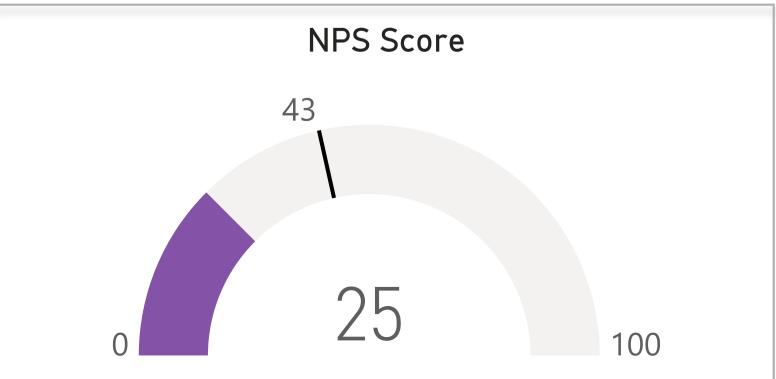
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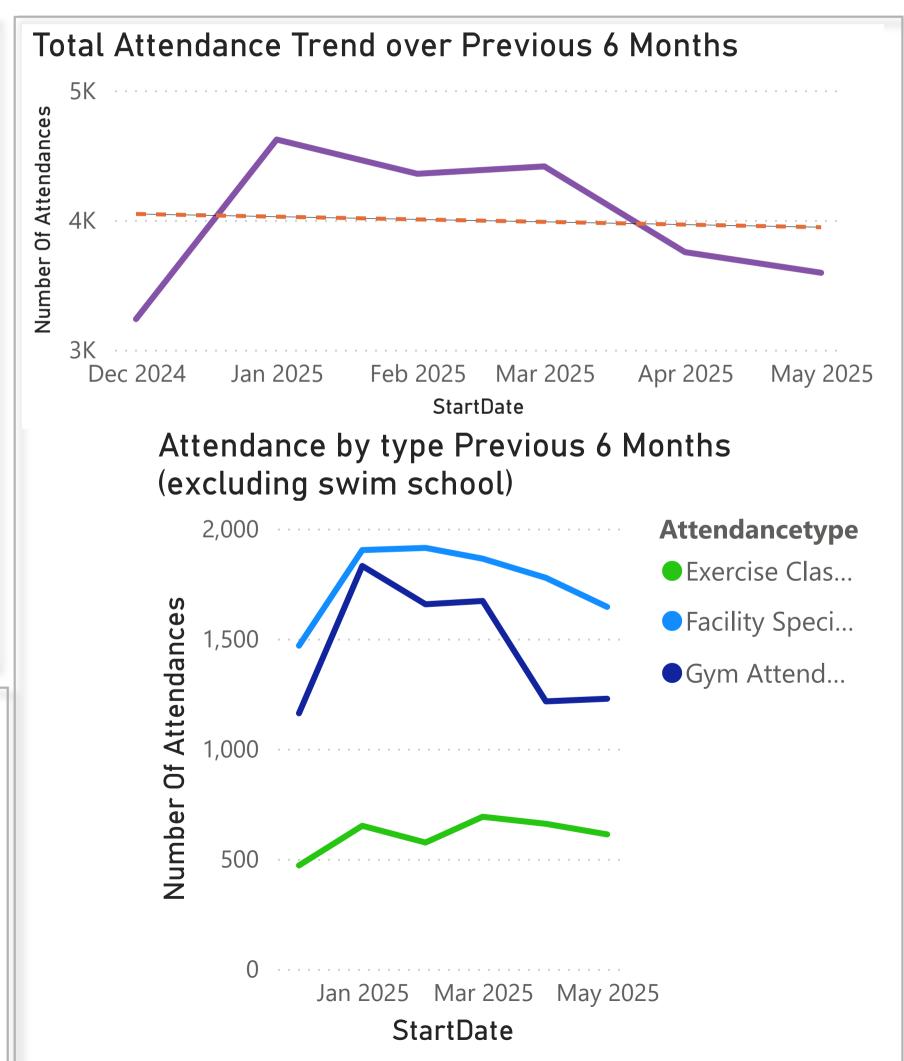
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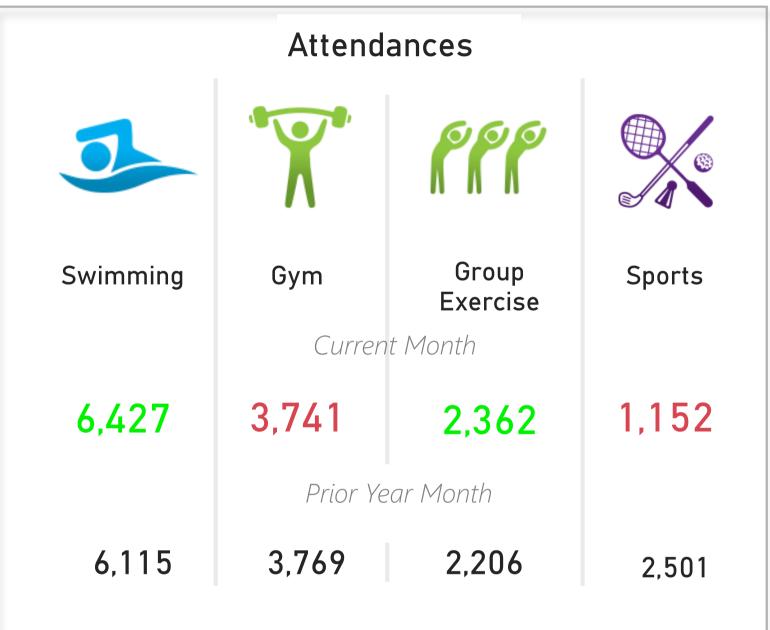
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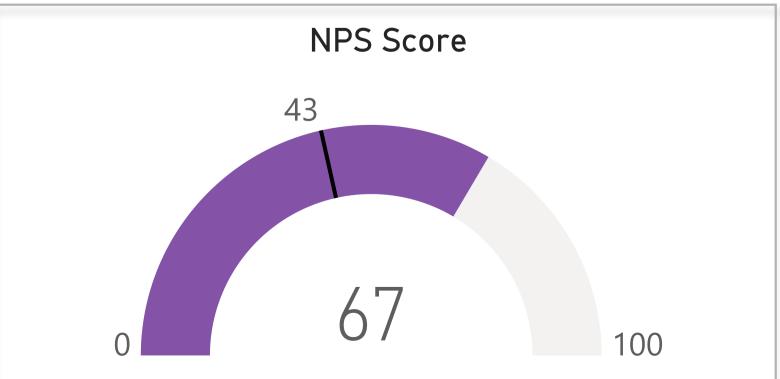
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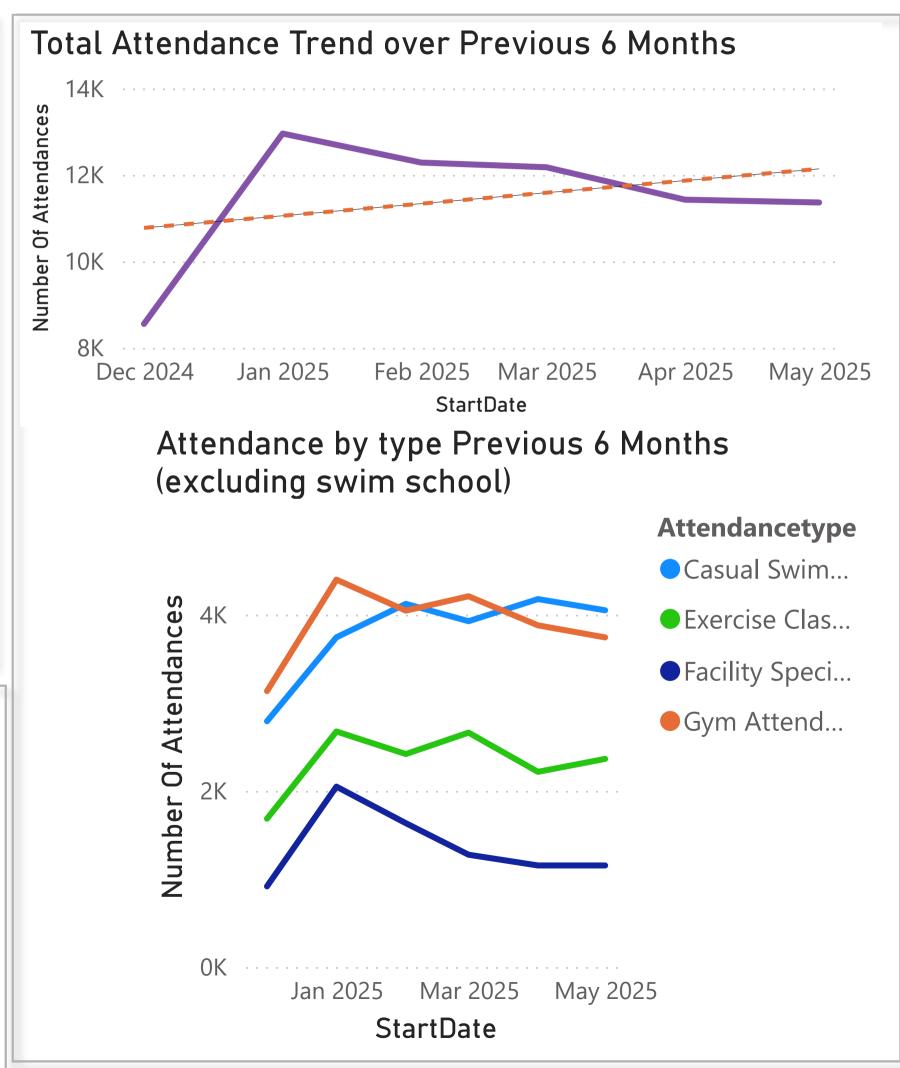
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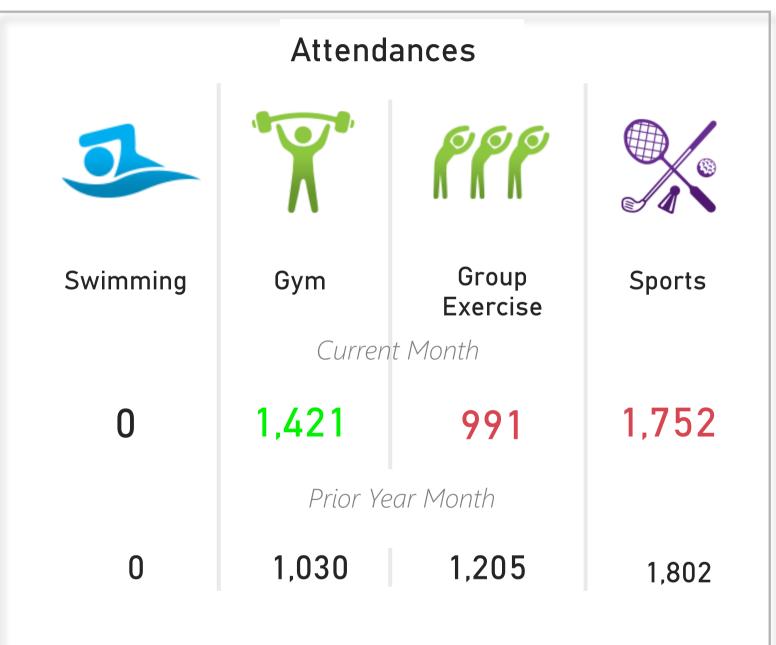
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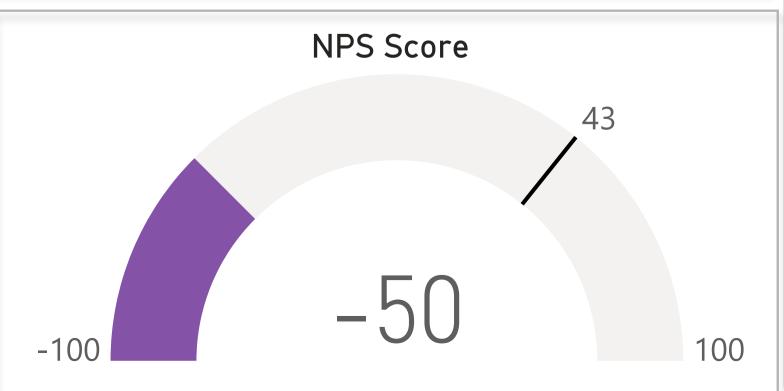
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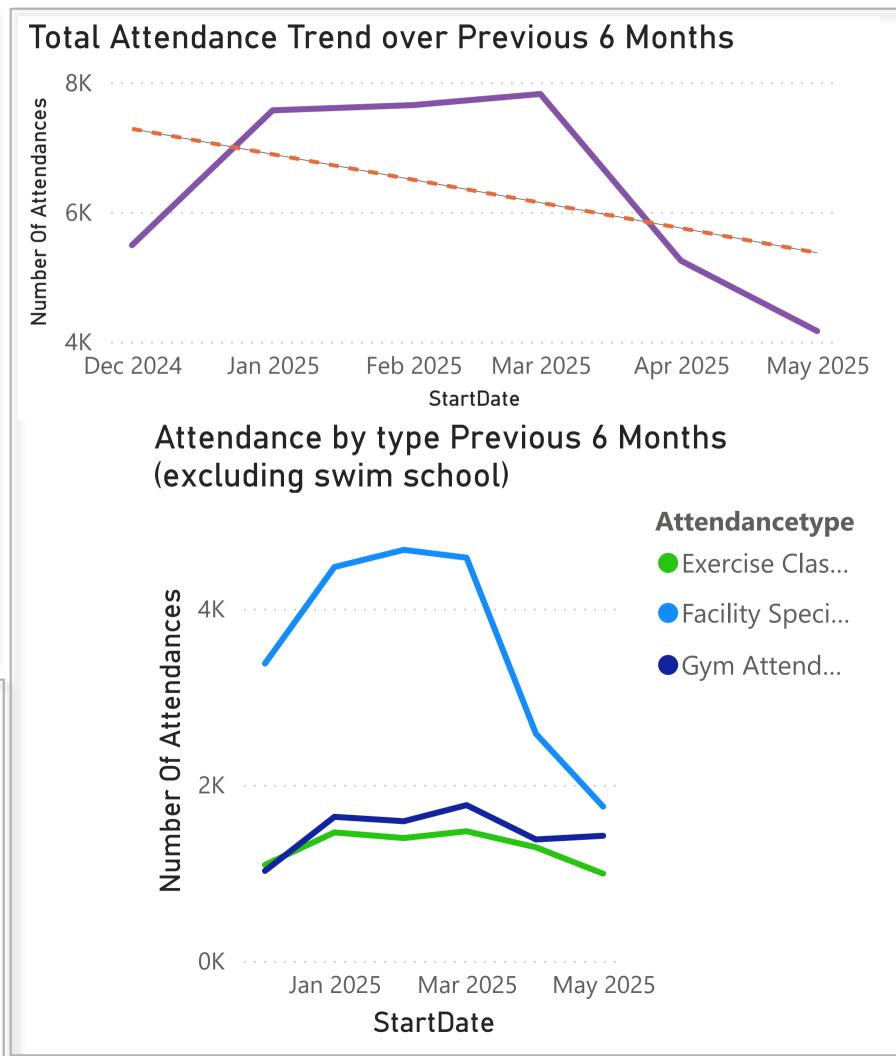
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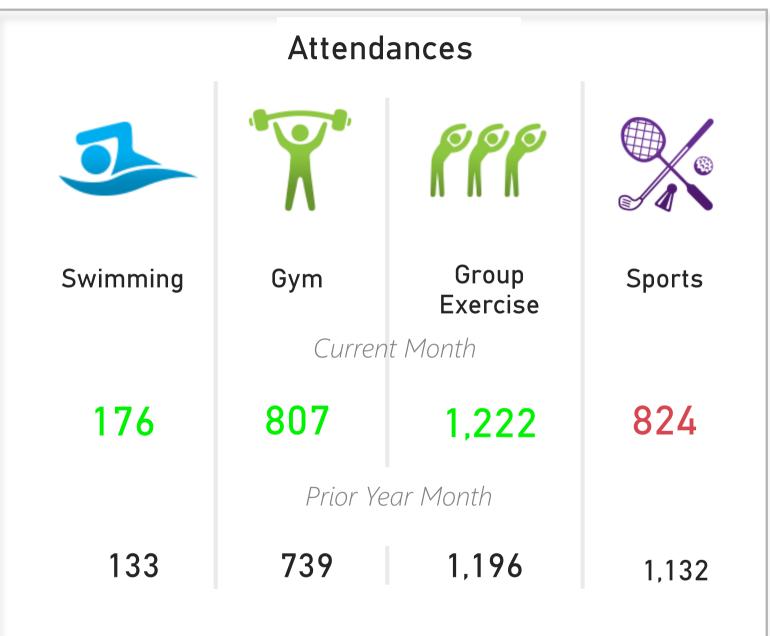
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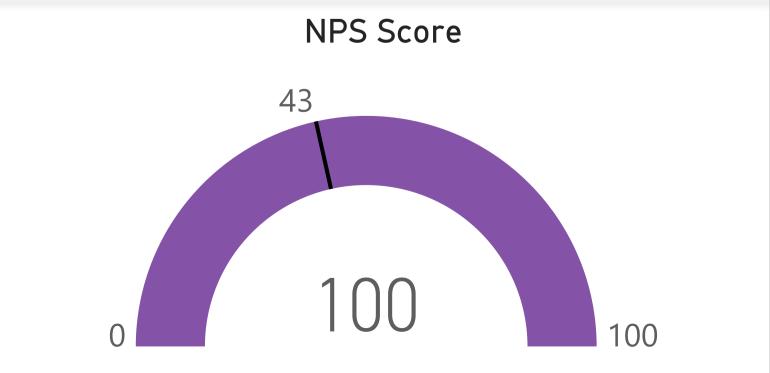
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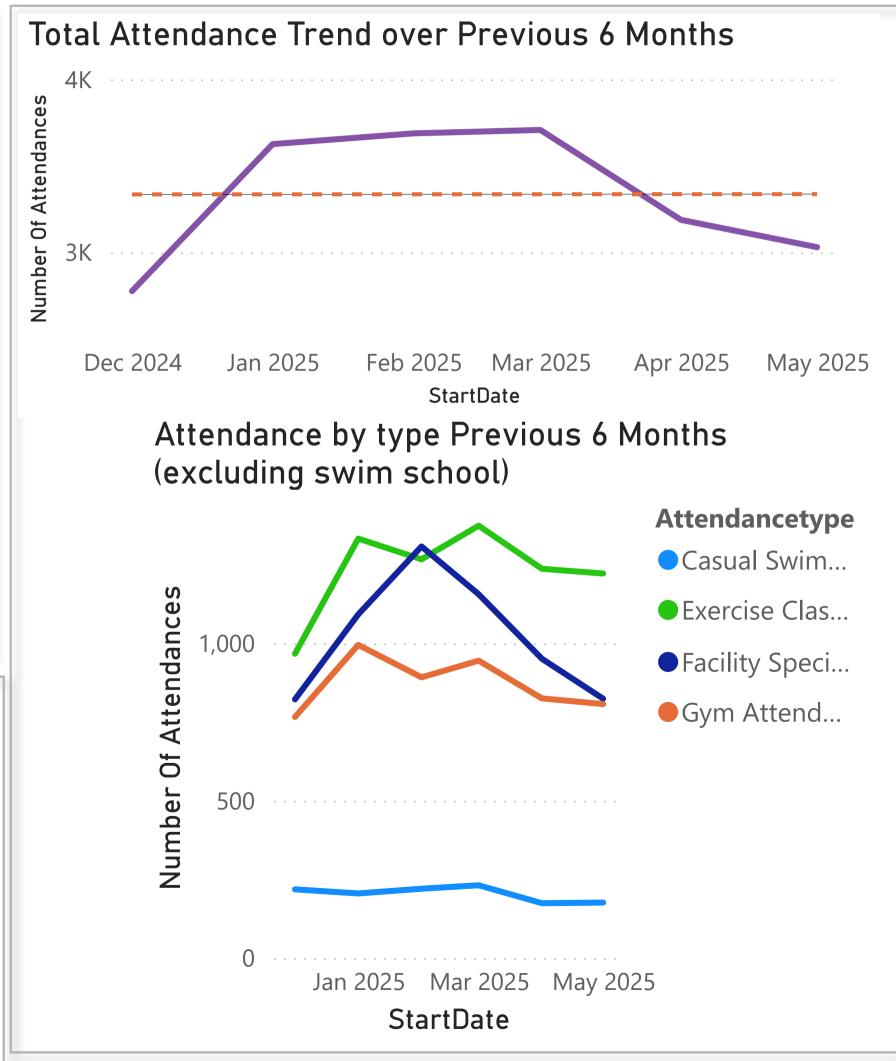
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Performance Dashboard - EDDC

May 2025_

Date

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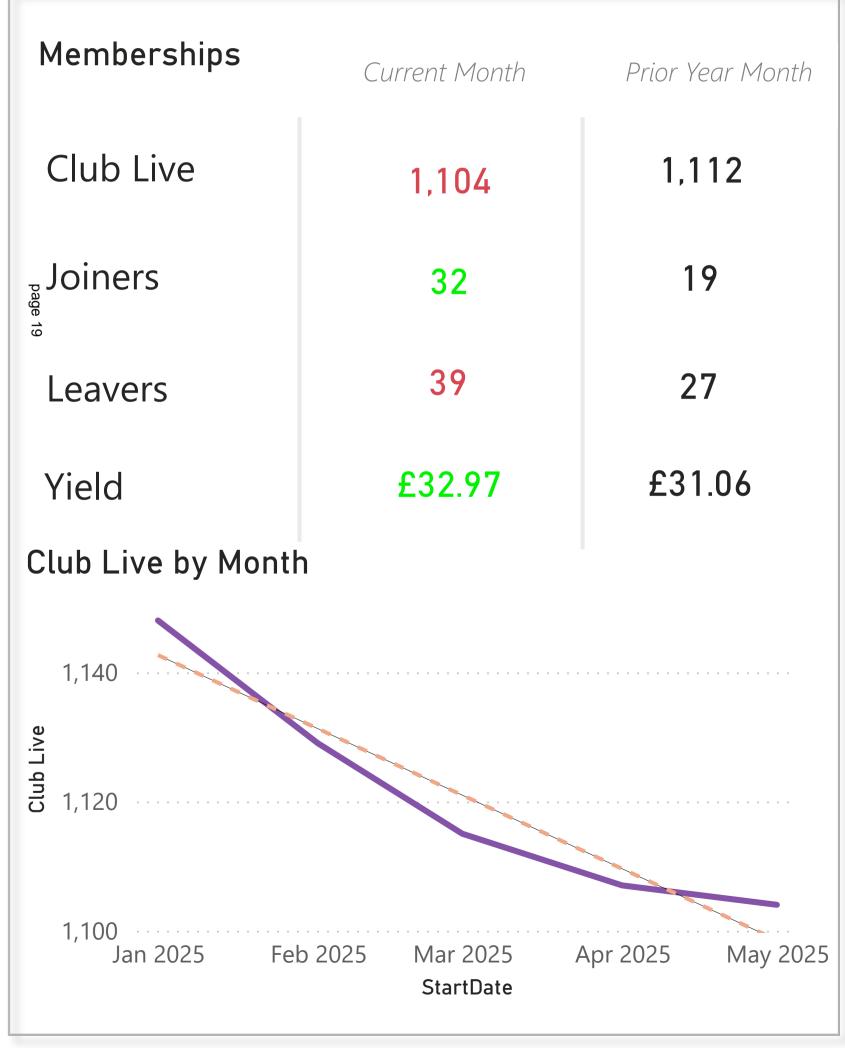
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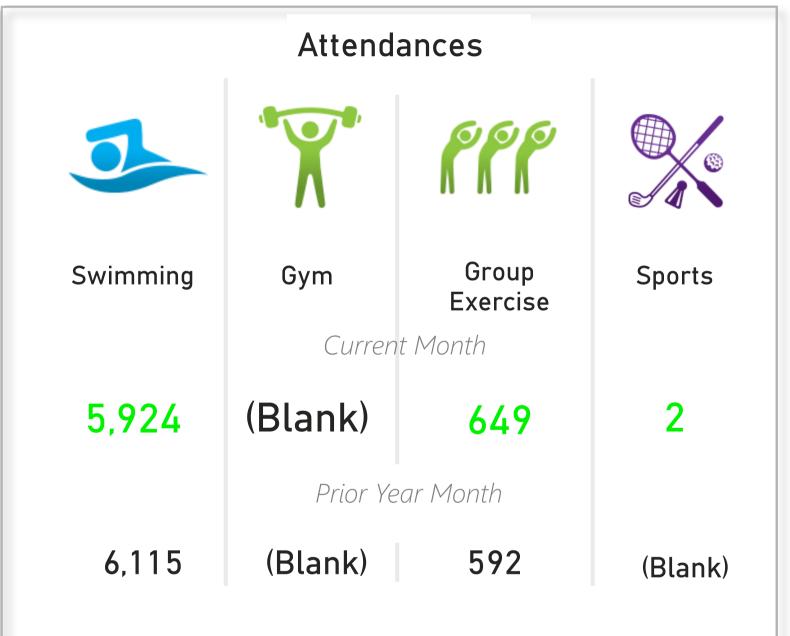
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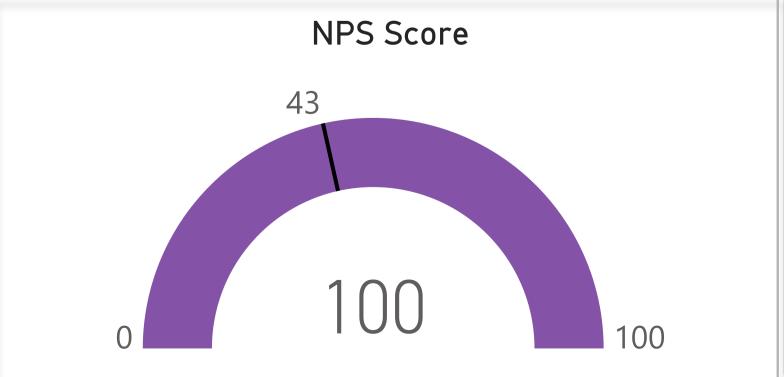
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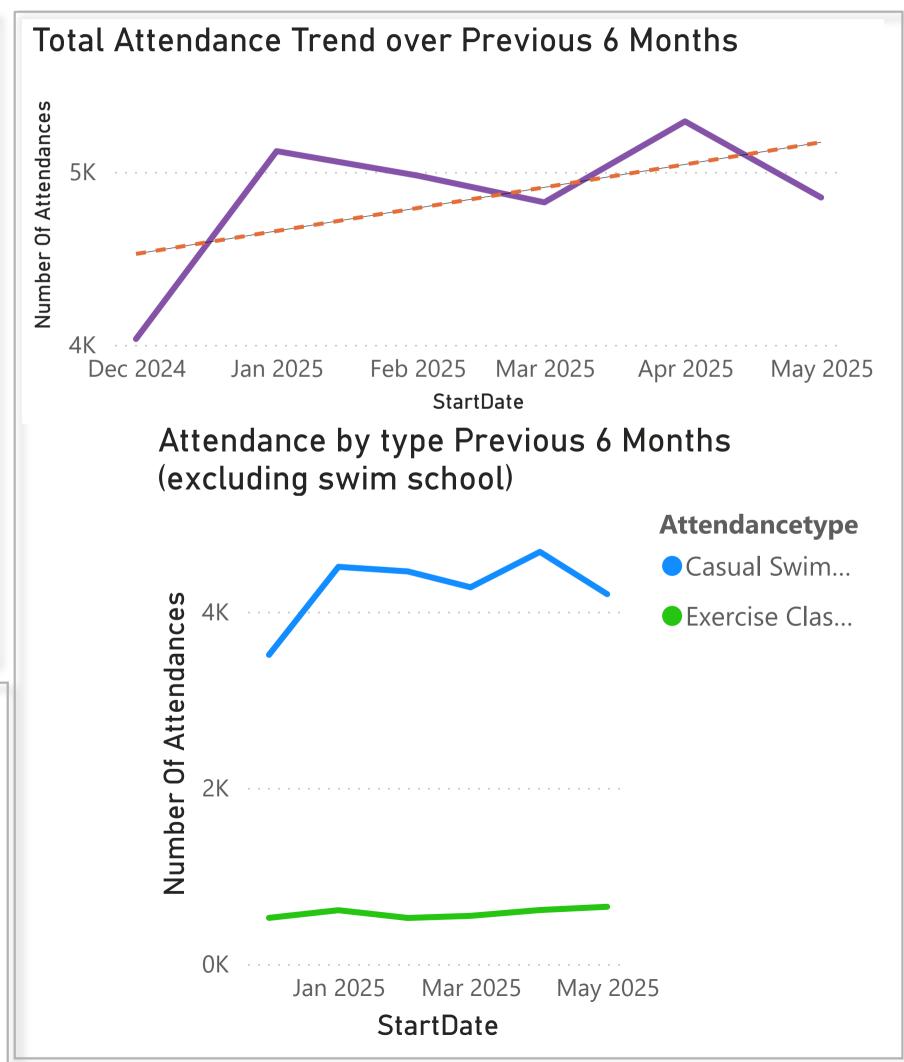
Ottery Leisure Centre

Sidmouth Leisure Centre









Report to: Leisure Strategy Delivery Forum

Date of Meeting: 11th June 2025

Document classification: Part A Public Document

Exemption applied: None Review date for release N/A



Property and FM Team Update Report

Report summary:

This report summarises corporate property and FM activities for the 4th quarter (Q4) of financial year 2024/25 (January to March 2025) and list the tasks for the 1st quarter (Q1) of 2025/26 (April to June 2022).

The report also provides an update on ongoing approved capital projects.

Is the proposed decision in accordance with:					
Budget	Yes ⊠ No □				
Policy Framework	Yes ⊠ No □				
Recommendation:					
That the Forum					
a) Note the contents of this report					

Reason for recommendation:

To ensure Members of the Forum are informed of the Property and FM activities that have taken place over the last few months and planned future activities.

Officer: Jorge Pineda-Langford – Principal Building Surveyor / Team Lead jorge.pinedalangford@eastdevon.gov.uk 01395 571633

Portfolio(s) (check which apply):
☐ Communications and Democracy
□ Council, Corporate and External Engagement
□ Culture, Leisure, Sport and Tourism
☐ Environment - Nature and Climate
☐ Environment - Operational
⊠ Finance
□ Place, Infrastructure and Strategic Planning
☐ Sustainable Homes and Communities

Equalities impact Low Impact

Climate change Low Impact

Risk: Low Risk

Links to background information N/A

Link to **Council Plan**

Priorities (check which apply)

- ⋈ A supported and engaged community
- □ Carbon neutrality and ecological recovery
- □ Resilient economy that supports local business
- ⊠ Financially secure and improving quality of services

Report in full

1. Introduction

- 1.1. The Property and FM Team continues to support and fulfil the Council's responsibilities across its corporate property stock.
- 1.2. This report focuses on providing an update / summary on work completed during the Q4 2024/25 and of the planned works for the Q1 2025/26.

2. Planned Preventive Maintenance and Compliance

2.1. A summary of planned preventive maintenance (PPM) and compliance works undertaken during the Q4 2024-2025 (January to March 2025) is shown in the table below.

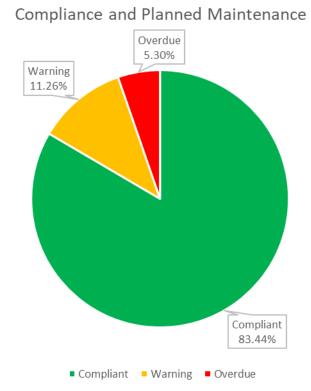
Location	PPM And Compliance Works
Axminster Leisure Centre	Automatic doors.Heating and ventilation maintenance.
Broadclyst Leisure Centre	Automatic doors.Gas fired boilers.
Exmouth East Devon Tennis Centre	Automatic doors.
Exmouth Pavilion	Emergency lighting system.
Honiton Leisure Centre	Emergency lighting system.Gas fired boilers.Heating and ventilation maintenance.
Honiton Swimming Pool	 Emergency lighting system. Gas fired boilers. Heating and ventilation maintenance. Lifts (Biannually).
Sidmouth Swimming Pool	 Electrical Installation Condition Report (annual). Emergency lighting system. Gas fired boilers.

Heating and ventilation maintenance.

2.2. A summary of planned preventive maintenance (PPM) and compliance works planned over the Q1 2025/26 (April to June 2025) is shown in the table below.

Location	PPM and Compliance Works
Axminster Leisure Centre	Ductwork inspection and cleaning.Fire alarm system.
Broadclyst Leisure Centre	 Ductwork inspection and cleaning. Fire alarm system.
Exmouth Leisure Centre	 Automatic doors. Ductwork inspection and cleaning. Electrical Installation Condition Report (yearly). Fire alarm system. Lifts (biannually) Pumping station inspection and servicing.
Exmouth Pavilion	 Asbestos survey (3 yearly). Automatic doors. Ductwork inspection and cleaning. Lifts (biannually)
Honiton Leisure Centre	Automatic doors.
Honiton Swimming Pool	Automatic doors.Pumping station inspection and servicing.
Ottery St Mary Leisure Centre	 Asbestos survey (5 yearly). Automatic doors. Ductwork inspection and cleaning. Fire alarm system.
Sidmouth Leisure Centre	 Ductwork inspection and cleaning. Electrical Installation Condition Report (3 yearly).
Sidmouth Swimming Pool	Emergency lighting system.

2.3. The current status of compliance and PPM work is shown below.



Previous report figures: Compliant 84.17%, Warning 15.11%, Overdue 0.72%.

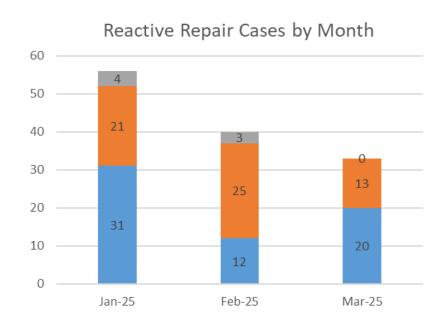
- Compliant: More than 30 days to due date.
- Warning: Within 30 days to due date and 13 days past due date.
- Overdue: More than 14 days past due date (Overdue figures include work that may have already been undertaken but paperwork/certification is still to be issued/received).
- Key Performance Indicator: Overdue figure must not exceed 10%.
- 2.4. Other works not listed above, completed, planned or ongoing over Q4 2024/25 and Q1 2025/26.

Location	Works	Status
Honiton Leisure Centre	EICR Remedials.	Completed Q1 2025/26
Honiton Swimming Pool	EICR Remedials.	Completed Q1 2025/26
Ottery St Mary Leisure Centre	EICR Remedials.	Completed Q4 2024/25
Ottery St Mary Leisure Centre	Flooring repairs.	On going Q1/Q2 2025/26
Sidmouth Leisure Centre	EICR Remedials.	Completed Q1 2025/26
Sidmouth Leisure Centre	Gym door replacement.	On going Q1/Q2 2025/26
Sidmouth Swimming Pool	Poolside store flooring replacement.	On going Q2 2025/26

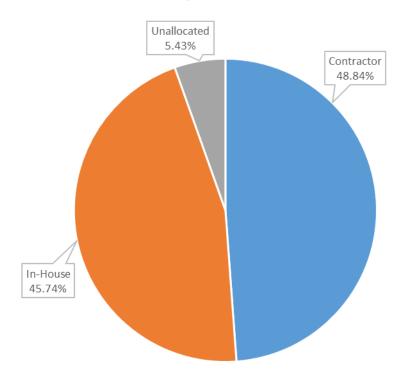
3. Reactive Maintenance

3.1. A summary of reactive jobs by property and allocation for the Q4 2024/25 is shown below.

		React			
	Month	Contractor	In-House	Unallocated	Totals
Jan-25		31	21	4	56
Feb-25		12	25	3	40
Mar-25		20	13	0	33
	Total	63	59	7	129
	% by allocation	48.84%	45.74%	5.43%	100.00%



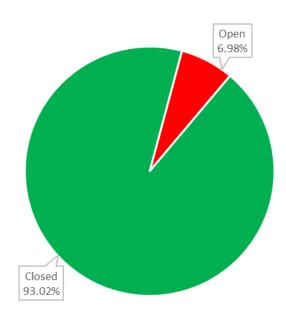
Reactive Repair Cases Allocation



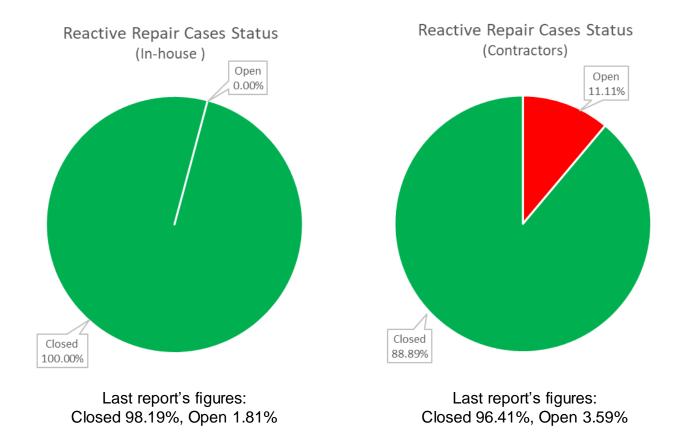
Last report's figures: In House 40.89%, Contractor 54.93%, Unallocated 4.19.

3.2. The status of reactive work for the Q4 2024/25 is shown.

Reactive Repair Cases Status

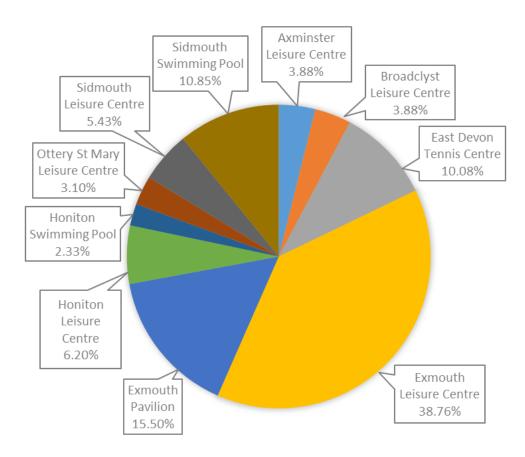


Last report's figures: Closed 96.31%, Open 3.69.



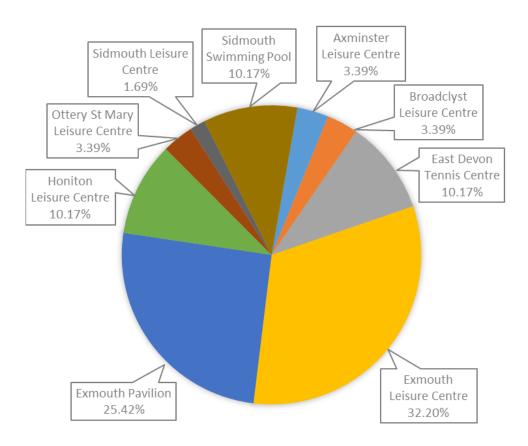
3.3. The distribution of reactive work by Asset type and allocation for Q4 2024/25 is shown in the charts below.

Reactive Repairs Cases by Asset Type (All Cases)

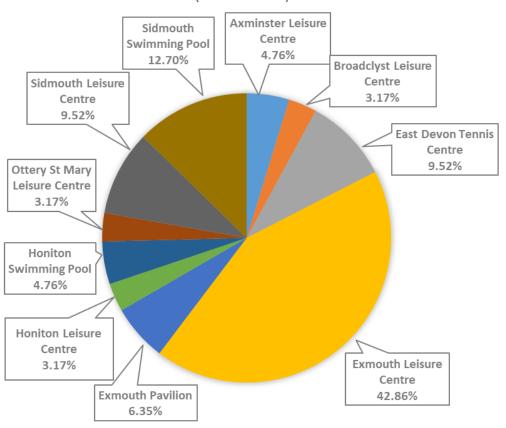


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Reactive Repairs Cases by Asset (In-House)

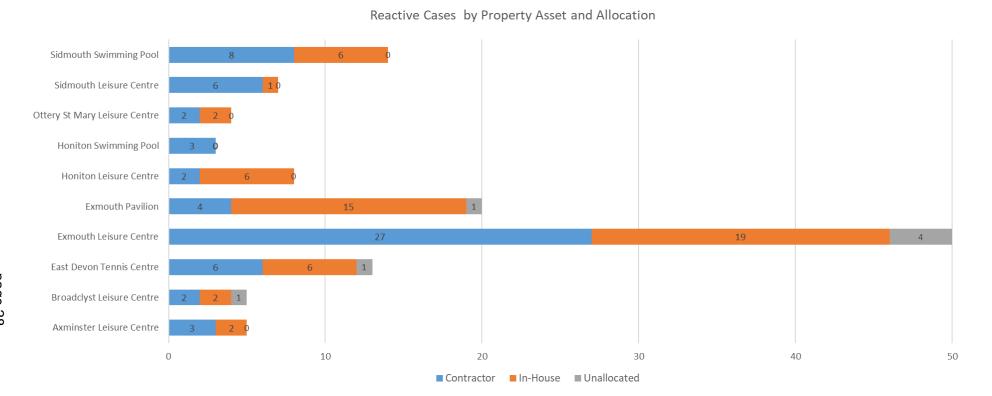


Reactive Repairs Cases by Asset (Contractors)



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3.4. The distribution of reactive work by property and allocation for Q4 2024/25 is shown in the chart below.



4. Summary of live capital projects

Capital Project	Year approved	Property	Approved Funding	Work Planned For	Status / Comments
Refurbishment and improvement works.	2024/25	Exmouth Pavilion	£780,000.00	2025/26	Phase 1, Completed. Phase 2, Contractor appointed work to start July 2025.
Roof Replacement.	2022/23	Broadclyst LC	£575,575.00	2023/24	Completed, defect period.
		Ottery St Mary LC		2022/23	Completed, defect period
FRA remedial works.	2022/23	Axminster LC	£431,000.00	2023/24	All tendered.
		Broadclyst LC		2023/24	Prioritising work to fire alarm and
		Colyton LC		2023/24	emergency lighting systems: Axminster LC, complete
		Exmouth East Devon Tennis Centre		2023/24	Broadclyst LC, complete Ottery St Mary LC, complete, Colyton LC,
		Exmouth LC		2023/24	complete Honiton LC, complete
		Exmouth Pavilion		2023/24	Sidmouth LC, complete.
		Honiton LC		2023/24	Exmouth Pavilion, complete East Devon Tennis Centre, complete
		Honiton Swimming Pool		2023/24	
		Ottery St Mary LC		2023/24	Compartmentation element to be reviewed and adjusted to budget.
		Sidmouth LC		2023/24	and adjusted to budget.
		Sidmouth Swimming Pool		2023/24	
Floor repairs and	2022/23	Axminster LC	£364,550.00	2022/23	Completed.
replacement.		Exmouth LC		2024/25	Completed.
		Honiton LC		2022/23	Completed.
		Ottery St Mary LC – Dance Studio		2022/23	Completed.
		Sidmouth LC		2024/25	Completed.

		Broadclyst LC		2024/25	Completed.
Extractor fans, AC, AHU	2022/23	Axminster LC	£172,500.00	2025/26	Contractor appointed, ongoing.
upgrades and refurbishment.		Colyton LC		2025/26	Contractor appointed, ongoing.
		Exmouth East Devon Tennis Centre		2025/26	Contractor appointed, ongoing.
		Exmouth LC		2025/26	Contractor appointed, ongoing.
		Exmouth Pavilion		2025/26	Contractor appointed, ongoing.
		Honiton LC		2025/26	Contractor appointed, ongoing.
		Ottery St Mary LC		2023/24	Completed.
		Sidmouth Swimming Pool		2025/26	Contractor appointed, ongoing.
Roof replacement over courts 1-4.	2024/25	Exmouth East Devon Tennis Centre.	£812,500.00	2024/25	Completed, defects period.
Surface water drainage improvements.	2023/24	Honiton Leisure Centre.	£25,500.00	2025/26	Detail design Completed. Some work undertaken, but the bulk of the work needed cannot be afforded. New capital bid to be made.
Roof Replacement.	2024/25	Exmouth Pavilion	£509,000.00	2025/26	Tendered, contractor appointed. Works to start Sept 2025.
Water quality monitoring.	2024/25	Various EDDC Swim Pools	£26,000.00	2024/25	Completed.
Electrical remedial works.	2025/26	Exmouth the Pavilion Theatre	£34,500.00	2025/26	To be tendered.
Flooring works.	2025/26	Ottery St Mary Leisure Centre and Honiton Leisure Centre	£72,500.00	2025/26	Tendered, contractor to be appointed.
UV filtering systems works.	2025/26	Swimming Pools (Exmouth, Honiton and Sidmouth)	£88,500.00	2025/26	To be tendered.
Swimming pool underwater works	2025/26	Swimming Pools (Exmouth, Honiton and Sidmouth)	£60,000.00	2025/26	To be tendered.

Internal decorations, repairs, and refurbishment.	2025/26	Various LED Operated Buildings	£67,000.00	2025/26	Tendered, contractor to be appointed.
		Tatal	C4 040 425 00		

Total | £4,019,125.00

Financial implications:

There are no financial implications identified in this report and works are within existing approved budgets.

Legal implications:

There is no direct comment to be made in relation to this update report, each and any individual issue will need to be considered as it arises.

Report to: Leisure Strategy Delivery Forum

Date of Meeting 11th June 2025

Document classification: Part A Public Document

☐ Place, Infrastructure and Strategic Planning

Exemption applied: None Review date for release N/A



Update on Building Condition Survey of EDDC Built Leisure Facilities

Report summary:

At the previous Leisure Delivery Forum on 8 April, Members requested a report providing an update on the Building Condition Survey on the leisure portfolio completed earlier this year. The survey was in response to recommendations from the 2022 Leisure and Built Facilities Strategy and Corporate Peer Challenge undertaken in 2024. The aim of the survey was for this information to be used to inform long term strategic decision making around the Leisure portfolio and capital investment planning.

Considering the size and age profile of the Leisure portfolio, the findings of the Building Condition Survey were generally in line with what was expected, with most building components being in reasonable condition, no major disparities, and financial forecasts not dissimilar to existing spending and current capital program commitments. This reflects positively on the history of investment in building maintenance EDDC has been making and continues to do.

Is the proposed dec	cision in accordance with:
Budget	Yes ⊠ No □
Policy Framework	Yes ⊠ No □
Recommendation	on:
	m notes the findings from the Leisure Buildings Condition Surveys and note rm future asset management decisions and the Strategic Leisure Review.
Reason for reco	ommendation:
through contra	ed, the survey is a helpful source to inform future direction of travel for Leisure actual arrangements and bids to the Council's Capital Programme and any mal funding sources along with informing the Strategic Leisure Review.
Officer: Mike O'Mah Surveyor,	hony Senior Leisure Officer, Jorge Pinda – Langford - Principal Building
•	nomy s and Democracy ate and External Engagement s Sport and Tourism

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Equalities impact Low Impact

This is an update on a survey carried out on the leisure buildings within East Devon's leisure property portfolio. Any capital funding bids proposed will need an Equalities Impact Assessment on a case-by-case basis.

Climate change Low Impact

Risk: Low Risk; This is an update on a survey carried out on the leisure buildings within East Devon's property portfolio. This will inform any capital funding bids to undertake the work recommended.

Links to background information

- Leisure Strategy Delivery Forum on Tuesday, 9th April 2024,
 Delivering EDDCs leisure programme_090424.pdf
- Leisure Strategy Action Plan and Council Peer Review. Council Peer Review.

Link to **Council Plan**

1.0 Background

1.1 EDDC's leisure portfolio includes 6 dual use sites, 3 leisure centres, 3 outdoor facilities and a theatre; a significant number of these facilities are ageing and in need of investment to meet the current and future population of the district and changing end user expectations.

Leisure Centres	Dual Use Facilities	Outdoor Facilities	
Exmouth Leisure Centre		Phear Park - (Exmouth)	
Sidmouth Pool	Broadclyst Leisure Centre	Tennis Courts, Bowling, Putting Green and Cafe	
Honiton Swimming Pool	Colyton Leisure Centre	Seaton Gardens (Seaton) Tennis	
Specialist Facilities	Honiton Leisure Centre	Courts and Putting Green	
Exmouth Tennis Centre		Coburg Gardens (Sidmouth)	
Exmouth Pavilion (Theatre)	Sidmouth Leisure Centre	Bowling, Putting Green and Tennis Courts	

- 1.2 There is a Capital Programme in place that utilises all available data and feedback to ensure that the buildings are fit for purpose. Please see Appendix 1 for a breakdown of the last three years and current programme for 2025/26. This is managed by the Property & Facilities Management Team.
- 1.3 The Leisure Strategy recognises that there are significant challenges with delivering the level of infrastructure required, and while the Council has a role in championing and enabling the provision required, it is unrealistic to expect the Council to be able to deliver everything. Innovative partnerships, cross sector sustainable delivery and funding models,

and significant amounts of capital funding will be required in order to achieve the level of provision that this strategy identifies as needed. The Strategy Action plan states:

- EDDC to revisit all stock condition survey data and associated costs within the context
 of the recommendations from the strategy and the need to retain and invest in its
 existing portfolio of leisure facilities (priority facilities are Exmouth, Honiton, Axminster).
- EDDC to agree a 5 10 year planned preventative maintenance programme of works capital and revenue.

Leisure Strategy Action Plan 2022 - 2027

1.4 The Corporate Peer Review carried out in 2024 identified the affordability of the leisure service as a significant challenge to be addressed and recommended that before any decisions were made to committing more funding to leisure, a high-level review be undertaken of affordability to include what future leisure provision in the district should look like and explore all relevant options for its operational delivery. It was important to understand leisure provision and future liabilities.

2.0 Appointment of Stock Condition Survey work

2.1 Following the approved funding of £85K at Cabinet in March 2024 to help support the Priority 1 actions identified within the Leisure Strategy action plan on stock condition surveys and renegotiating existing dual use facility agreements, a request for quotation (RFQ) procurement process was undertaken using the ProContract /Supplying the South West electronic portal, seeking quotations from suitably qualified organisations to carry out independent consultant building condition surveys at the following sites;

Leisure Centres	Dual Use Facilities
Exmouth Leisure Centre	Axminister Leisure Centre
Sidmouth Pool	Broadclyst Leisure Centre
Honiton Swimming Pool	Colyton Leisure Centre
Specialist Facilities	Honiton Leisure Centre
Exmouth Tennis Centre	Ottery St Mary Leisure Centre
Exmouth Pavilion (Theatre)	Sidmouth Leisure Centre

- 2.2 In line with standard industry guidance, the brief was for the surveys to
 - make a high level 30 year forecast with each element of the building's fabric and mechanical and electrical (M&E) services
 - a condition category rating (A Good, B Fair, C Poor, or D Hazardous/Failed),
 - · give each item or recommendation a priority grading, and
 - give each element or recommendation identified a budget cost to repair it to Condition 'A' and/or a replacement cost for when it reached the end of its life.
- 2.3 The surveys were to be visual/non-invasive only and not include any testing of materials, plant, or equipment.
- 2.4 Exclusions from the survey scope were day to day reactive repairs, the external sporting facilities such as synthetic all-weather pitches, decarbonisation/energy saving/sustainability advice, disabled persons accessibility audit, and other statutory compliance issues. It covers building component replacement like for like replacement; it is not about improvements, modernisation of service provision, or similar.
- 2.5 A relatively large number of suppliers submitted quotations (31 no.), which ranged in price from £14,188 + VAT up to £85,290 + VAT. After careful evaluation and due diligence, Rider Levett Bucknall's (RLB) bid in the sum of £22,002 + VAT was selected as the lowest price compliant bid. They are a medium sized national consultancy with a local office in Bristol.

- The surveys were duly undertaken from August to October 2024 and results presented in November 2024. Following feedback, final reports were presented in March 25.
- 2.6 All cost estimates provided were to be as present-day costs and <u>not</u> increased for inflation when allocated in future years. VAT is <u>not</u> shown/included.
- 2.7 Cost sharing between EDDC and the Schools at Dual-Use sites is not reflected in the data.

3.0 Findings

3.1 The summary findings of the surveys can be seen in the following table, with sites ranked by total forecast spend in ascending order;

Site Name	Total 30 Year Forecast Spend	Total 10 Year Forecast Spend	Total Spend for Condition C&D Ratings	Overall Condition Grade	Fabric Condition Grade	M&E Condition Grade
Axminster Leisure Centre	£ 881,252	£ 463,598	£ 149,380	В	В	В
Colyton Leisure Centre	٤ 1,034,733	£ 597,572	£ 151,955	В	В	С
Broadclyst Leisure Centre	£ 1,054,115	£ 548,191	£ 255,577	С	С	С
Exmouth Pavilion	£ 1,237,272	£ 676,768	£ 271,705	В	В	С
Ottery Leisure Centre	£ 1,302,207	£ 945,542	£ 400,550	С	С	С
Sidmouth Swimming Pool	٤ 1,439,412	£ 741,649	£ 258,928	В	В	В
Sidmouth Leisure Centre	٤ 1,479,163	£ 782,767	£ 277,602	С	С	С
Honiton Swimming Pool	£ 1,599,898	£ 1,055,967	£ 603,221	С	С	С
Honiton Leisure Centre	٤ 1,953,114	£ 1,260,236	£ 385,924	В	В	С
Exmouth Tennis Centre	٤ 2,398,691	£ 655,923	£ 75,018	В	В	В
Exmouth Leisure Centre	£ 3,028,411	£ 2,374,226	£ 277,206	В	В	С
All Sites Combined Total	£ 17,408,268	£ 10,102,439	£ 3,107,065			

- 3.2 Considering the size and age profile of the Leisure portfolio, the findings were generally in line with what was expected, with most being in reasonable condition, no major disparities, and financial forecasts matching existing spending and current capital program commitments, within the realms of what can be expected by independent third-party estimates. Exmouth Tennis Centre and Axminster Leisure Centre are in overall best condition, with Broadclyst Leisure Centre, Ottery Leisure Centre, Sidmouth Leisure Centre and Honiton Swimming Pool being in the worst overall condition.
- 3.3 This reflects positively on the history of investment in building maintenance EDDC has been making and continues to do. This also compliments the outcomes of the Active Standards review carried out by an independent Leisure Specialist who issued an accreditation mark in March 2025 to the East Devon facilities manged by LED.
- 3.4 This newly developed, nationally recognised certification sets a benchmark for excellence in fitness and leisure facilities, reinforcing commitment to safety, inclusivity, and high operational standards.
- 3.5 Working in partnership with LED, The Active Standard feedback demonstrates a proactive approach to risk management of the buildings and operational excellence to maintaining safe, welcoming, and high-quality facilities for the communities. This was reflected in a statement from LED that stated.

"This milestone underlines our ongoing commitment to safety, compliance, and providing an outstanding experience for all our members and visitors."

4.0 Next Steps

- 4.1 The Property and Facility Management Team will use this data to inform future medium and long-term decision making in terms of maintenance, particularly with regards to future capital spend. However, short-term decisions and future capital spend will be primarily based on the actual condition of the assets.
- 4.2 The information also provides some context for future leisure management arrangements and commitments given the age and use of the facilities within the property portfolio and in this respect, has helped inform the wider Strategic Leisure Review.

5.0 Conclusion

5.1 Considering the size and age profile of the Leisure portfolio, the findings of the Building Conditions Survey were generally in line with what was expected, with most being in reasonable condition, no major disparities, and financial forecasts matching existing spending and current capital program commitments, within the realms of what can be expected by independent third-party estimates.

Financial implications:

This work has not identified any new financial concerns, and although significant in relation to future capital commitments these are in line with previous assumptions.

Legal implications:

As this report simply notes the findings of the survey, there are no substantive legal issues directly arising.

Financial Year	Project	Sites	Funding Approved.
2022-2023	Refurbishment and improvement works	Exmouth Pavilion	£352,000
2022-2023	Roof Works	Ottery St Mary LC and Broadclyst LC	£575,575
2022-2023	Fire Risk Assessment Remedials	Exmouth LC, Axminster LC, Honiton LC, Sidmouth LC, Ottery St Mary LC, Colyton LC, Exmouth East Devon Tennis Centre, Sidmouth Swimming Pool, Honiton Swimming Pool, Exmouth Pavilion	£431,000
2022-2023		Honiton LC, Sidmouth LC, Ottery St Mary LC, Colyton LC, Exmouth LC, Axminster LC	£364,500
2022-2023	Swimming Pool Plant Repairs and Refurbishment	Honiton Swimming Pool, Exmouth LC, Sidmouth Swimming Pool.	£126,500
2022-2023	Mechanical and Ventilation Improvements	Axminster LC, Exmouth LC, Exmouth Pavilion, Exmouth East Devon Tennis Centre, Honiton LC, Ottery St Mary LC, Sidmouth Swimming Pool, Colyton LC, Ottery St Mary LC	£172,500
2022-2023	Pool Sentry Pool Circulation Management System	Honiton Swimming Pool, Exmouth LC, Sidmouth Swimming Pool.	£62,500
2022-2023	Replacement of cold water tank	nent of cold Exmouth LC	
2022-2023	Stage Equipment Remedials	Exmouth Pavilion	£28,250
2023-2024	Roof Works	Exmouth East Devon Tennis Centre	£597,500
2023-2024	Resurfacing of Indoor Tennis Courts	Exmouth East Devon Tennis Centre	£194,500
2023-2024	Drainage Works	Honiton LC.	£25,500
2024-2025	Roof Works	Exmouth Pavilion	£509,000
2024-2025	Replacement of cold water tank - Uplift	Exmouth LC	£15,500
2024-2025	Roof Works - Uplift	Exmouth East Devon Tennis Centre	£215,000
2024-2025	Swimming Pool Water Quality Monitoring	Honiton Swimming Pool, Exmouth LC, Sidmouth Swimming Pool.	£26,000
2024-2025	Refurbishment and improvement works - Uplift	Exmouth Pavilion	£428,000
2025-2026	Electrical remedial works	Exmouth the Pavilion Theatre	£34,500
2025-2026	Flooring works	Ottery St Mary Leisure Centre and Honiton Leisure Centre	£72,500
2025-2026	UV filtering systems works	Swimming Pools (Exmouth, Honiton and Sidmouth)	£88,500
2025-2026	Swimming pool underwater works	Swimming Pools (Exmouth, Honiton and Sidmouth)	£60,000
2025-2026	Internal decorations, repairs and refurbishment.	Various LED Operated Buildings	£67,000
		l otal	£4,467,325

Report to: Leisure Strategy Delivery Forum

Date of Meeting 11th June 2025

Document classification: Part A Public Document

Is the proposed decision in accordance with:

Exemption applied: None Review date for release N/A



Cranbrook Leisure Centre

Report summary:

The Leisure Delivery Forum requested in April 2025 that regular updates are received progress with the Cranbrook Leisure Centre project.

A project team is now in place to put the Council in the best possible position to progress with delivery of a leisure centre in Cranbrook. The latest developments are set out in the report.

Budget	Yes ⊠ No □
Policy Framework	Yes ⊠ No □
Recommendati	on:
	m notes the progress being made by the Cranbrook Leisure Centre Project hlight any areas that warrant further discussion.
Reason for reco	ommendation:
•	ogress to be made on the delivery of a leisure centre for Cranbrook in order to ervices and facilities necessary to support the growing town and its community.
	hony, Senior Leisure Officer mike.o'mahony@eastdevon.gov.uk; Thea Billeter, ommunity Manager, tbilleter@eastdevon.gov.uk
Portfolio(s) (check	which apply):
☐ Assets and Eco	•
☐ Communications	•
	ate and External Engagement
	, Sport and Tourism
☐ Environment - N	
☐ Environment - C	perational
☐ Finance	
□ Place, Infrastruct	ture and Strategic Planning
	nes and Communities

Equalities impact Low Impact

Any new Leisure Centre needs to be designed to be accessible for all people and groups. Careful consideration of accessibility and the scope and range of services and facilities

provided will need to be made. A full equalities impact assessment will be completed as part of the Leisure Centre project initiation

Climate change Medium Impact

Risk: Low Risk; At this stage the overall risk is considered to be low as there is no commitment to capital expenditure.

Links to background information

Previous update to the Forum –

Cranbrook Leisure Centre Update - Forum Report.pdf

- Leisure Strategy Delivery Forum on Tuesday, 9th April 2024,
 Delivering EDDCs leisure programme_090424.pdf
- Cranbrook Town Centre Masterplan East Devon
 - 4. Cranbrook Town Centre Masterplan.pdf

Link to **Council Plan**

Priorities (check which apply)
☑ A supported and engaged community
□ Carbon neutrality and ecological recovery
□ Resilient economy that supports local business
□ Financially secure and improving quality of services

Report in full

- 1.0 Current Status
- 1.1 The Project team have been progressing on a number of areas. The latest developments are:
 - Consultant Team appointed to undertake a Feasibility Study / RIBA Stage 1 Design.
 - RIBA Stage 1 design to be completed in September 2025, supported by an Outline Business Case. This was funded through One Public Estate funding outlined in the funding section of the report.
 - Governance Strategy developed to set out approvals required and their timeframes.
 - Stakeholder mapping underway to ensure regular and timely engagement with all interested parties.
- 1.2 It should be noted that NHS Devon are currently progressing work on a business case for the health facility and Council Officers and Members are involved in that project.
- 1.3 In addition, Devon County Council wish to explore opportunities with both the Council and the NHS regarding the integration of space within one or both of the buildings to operate library and youth services and a family hub. These discussions with the County Council have begun.
- 1.4 In addition to the Cranbrook Plan DPD identifying a leisure centre as being a key facility in Cranbrook, the Council's Leisure and Built Facilities Strategy was approved in October 2022 and also contains within it, a recommendation for a leisure centre in the town, to include a 6 lane, 25m swimming pool, health and fitness studio, 4 court sports hall and 2 studios as a minimum. This is now being updated with an addendum to reflect the latest population and leisure industry guidelines.

1.5 The same addendum will also reflect on the proposed allocation of land in the new Local Plan for a second new community of up to 10,000 homes as it will be appropriate to ascertain if the facilities requirements change. It should also be noted that the final facilities mix is not expected to include a 4-court sports hall.

2.0 Next Steps

- 2.1 The most immediate steps within multiple work streams include further work to develop an accommodation schedule as part of an RIBA Stage 1 Feasibility Study to include consideration of the impact of the proposed second new community, high level cost estimates from a Quantity Surveyor, business planning and funding strategy and initial campus design work. These steps will contribute towards the longer term objectives set out above.
- 2.2 In parallel with the Feasibility Study, the Team have been working to set out the approach to Governance and Stakeholder Management. This is currently under development and will be issued imminently.
- 2.3 The programme as developed for Cranbrook Leisure Centre is highly accelerated, and in order to maintain momentum, it is necessary to consider the next stages of design through to Planning and the appointment of a Building Contractor. Clearly these stages can only be progressed in the context of a wider investment decision being taken. A report for Cabinet will be issued which summarises:
 - The Governance and approvals process
 - Approach to Consultant Procurement for RIBA Stages 2 and 3
 - Budget requirements to progress Designs through RIBA Stages 2 and 3 and into Planning and Contractor procurement
- 2.4 In order to maintain the programme, the team have sought quotations for a Topographic and Ground Penetrating Radar survey, which will be commissioned shortly from the same OPE funding stream.

3.0 Funding

- 3.1 To complete the workstreams set out in paragraph 1.1 within the timescale will necessitate the support of external consultants and expertise. The council has a One Public Estate approved programme aimed at bringing together public sector services as part of health and leisure facilities at Cranbrook.
- 3.2 Approximately £81,000 remained in that programme in April 2025, which is intended as a revenue contribution towards reaching RIBA stage 3 for each project (planning application submission). Up to £39,500 (including £5,500 contingency) of this money has been committed toward the current NHS-led health facility project. The appointment of the Consultant Team for the RIBA Stage 1 Feasibility Study for Cranbrook Leisure has incurred costs of £35,400.
- 3.3 The team are currently also looking to appoint a company to undertake a Topographic and Ground Penetrating Radar survey which it is proposed can be funded from the monies available. In addition to these monies, there are existing funds available from the council's Enterprise Zone programme and that have been allocated to projects within Cranbrook Town Centre.
- 3.3 As set out in previous reports to the Forum, the expansion of Cranbrook is expected to provide a capital contribution toward the delivery of a leisure centre, although at a total of around £4.75m in today's money there will be a substantial funding gap. These monies will

also be paid in phases unless the council is able to work with the developers to secure forward funding.

- 3.4 The first two outline planning applications for the expansion of Cranbrook have been approved and both secure some funding for the pooled category 4 contributions (the infrastructure category that both the leisure centre and health and wellbeing project fall under). There are resolutions to approve a further three outline planning applications and live applications for approximately 550 homes at the Grange expansion area. Together, these applications make up the vast majority of the allocated expansion area land.
- 3.5 In addition to the s106 monies, together with Exeter City Council, the council has Sport England Place Partnership status. Being part of this programme provides the opportunity for capital funding bids that are exclusive to Place Partners. Bids for external grant funding are often most likely to be successful if a project is 'shovel ready'; this further enhances the imperative nature of progressing the leisure centre project.

4.0 Leisure Delivery Review

- 4.1 On a parallel path, a Leisure Officer Working Group has also been established to help inform the Leisure Management options appraisal being carried out and explore the best possible arrangements for the future.
- 4.2 Once a decision has been made regarding the outcomes of the Leisure Review, the Cranbrook Leisure Centre programme can be adjusted to reflect the critical paths involved.

Financial implications:

The recommendations in the report at this stage have no direct financial implications although the report highlights a future funding gap that needs to be addressed if a leisure centre is to be provided in Cranbrook.

Legal implications:

As this is an update report only, there are no substantive legal issues directly arising.